Welcome to Disney's Art of Animation Resort.

We are delighted that you've chosen Disney's Art of Animation Resort for your vacation. We'll make every effort to ensure your stay is a memorable and enjoyable occasion. Within this Directory of Services, you will find detailed information on the various entertainment, dining, shopping, and recreational possibilities.

Should you have any questions or need assistance during your stay, press DISNEY INFORMATION on your in-room phone or visit the Concierge desk for assistance. We hope that your stay with us will be a magical experience.

Sincerely,
The Cast of Disney's Art of Animation Resort

Dining, Shopping, and Recreation

The Walt Disney Parks and Resorts Food & Beverage team is committed to offering a wide range of options for you and your family. We offer menu selections for all of our Guests, including children, seeking well-balanced meals, snacks and beverages as well as those with lifestyle dining requests, or food allergies and intolerances. For food allergies or intolerances, please ask to speak with a chef upon arrival at the restaurant.

Landscape of Flavors - A variety of distinctive food shops serving creative and customized fast casual cuisine. Bold flavors, fresh ingredients, and better-for-you options served in the five food shops: World Flavors, Pizza & Pasta, Burgers, Salad & Sandwich, and The Market. Serving breakfast, lunch, and dinner. Dynamic premium beverages available: made-to-order fresh fruit smoothies, organic teas, beer, wine, French vanilla and mocha iced coffee, fresh lemonade and pomegranate limeade, and 1/2 bottle wines specially paired with cuisine from the food shops.

The Drop Off Pool Bar - Enjoy this lively location near The Big Blue Pool. Sip on thirst-quenching cocktails and frozen specialties. Open at 12 noon, weather permitting.

Pizza Delivery - Pizza, sides, or beverages are available for room delivery (subject to weather conditions).

Shopping

Ink & Paint Shop - Located inside of Animation Hall, featuring Disney merchandise and vacation necessities, with package pick-up.

Arcade

Pixel Play Arcade - Located inside of Animation Hall. Test your skills with family and friends from 7:00am - 12:00am daily.

Swimming Pools

Cozy Cone Pool, The Big Blue Pool and Flippin' Fins Pool - Lifeguards are available at The Big Blue Pool during posted hours. Life vests are available for your use. For your safety and enjoyment, diaper-age children are required to wear swim diapers or rubber pants when using any pool at the Walt Disney World Resort. Swim diapers are available at the Ink & Paint Shop for your convenience.

In-Line Skating

Florida law does not permit in-line skating on roadways or parking lots. Please see a Resort Cast Member for information concerning appropriate in-line skating locations.

First Aid

For all emergencies, touch 911. For your safety, special containers are provided, upon your request, by Housekeeping for disposal of hypodermic needles and razor blades.

Housekeeping

For special services including towels for pool, bed rails, extra pillows and blankets, baby cots, side rails, or extra hangers contact Housekeeping.

Ice/Vending

Ice and vending machines are available on each floor of every building.

Laundry and Dry Cleaning

Washers and dryers are located near each pool. For dry cleaning service, laundry bags are available at Luggage Assistance. Same-day service is available if laundry is received by 8:30am and will be returned by 7:00pm.

Lost and Found

For assistance, stop by the Front Desk or contact Housekeeping.

Luggage Assistance

Available 24 hours a day.

Services for Guests with Disabilities

The Walt Disney World Resort offers a comfortable, safe and enjoyable experience for our Guests. Specific accommodations are made for mobility disabilities, hearing disabilities, visual disabilities and service animals.

Guest Services

Additional Information

For additional information:
- Tune into channel 19 for Walt Disney World Resort Information.
- Tune into channel 20 for Disney's Art of Animation Resort information and activities.
- Press the appropriate button on your in-room phone for Guest assistance.

Airline Check-In

On your day of departure, you can check your luggage and receive your airline boarding pass right here at our Resort. Airline Check-In Desk, located outside the Animation Hall near The Drop Off Pool Bar. If you are departing on domestic flights from Orlando International Airport on participating air carriers, you can check-in no less than 3 hours prior to your scheduled departure time. For more details, please visit Resort Airline Check-In Desk between 5:00am and 1:00pm.

Business Center

A self-service facility is available 24 hours in Animation Hall. Services include computer stations, printing, scanning, facsimile and calling card vending for a charge. Mobile device printing is supported. Flight Check-in, boarding pass printing and flight times are offered free of charge. Note: If you are planning to use Resort Airline Check-In, do not check-in online with your airline. You will be unable to check your bags and receive your boarding passes here at the resort.

Check-Out

Checkout time is before 11:00am. Express checkout is available.

Complimentary Wi-Fi Internet Access

When connecting to the internet using a wireless-enabled device choose option: "Disney-Guest" - Lobby and Swimming Pools "guest-wireless" - Guest Room

Credit Cards and Personal Checks

For charges incurred during your visit, we accept Disney Rewards VISA, Disney Gift Card, Visa, MasterCard, American Express, Discover, Diners Club, JCB, traveler's checks, cash or Disney Dollars. Personal checks drawn on United States banks only with a driver's license and current major credit card will also be accepted as a form of payment.

Disney's Magical Express Service

If you are utilizing this service you will receive detailed information on your door the day prior to your departure. Luggage assistance is available to the motor coach departure location.

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