

## Hollywood Boulevard

### ATTRACTION

**1 The Great Movie Ride** Travel through classic film scenes and Hollywood moments. *Continuous 22-minute tours.*  
**Mobility Access:** Enter through standard queue. A host will provide direction in the pre-show area.

### DINING

**A The Hollywood Brown Derby** Steak, seafood, chicken, the famous Brown Derby Cobb salad, desserts.

## Echo Lake

### ATTRACTIONS

**2 The American Idol Experience** Experience the thrill as if really at the TV show! **Mobility Access:** Enter through standard queue.

**2a Audition and Perform** – Audition to perform live on stage!

**2b Watch, Cheer and Vote** – Rock a seat in the audience and vote for your favorite singer. *See TIMES GUIDE for show times.*

*Guests 14 or older inside Disney's Hollywood Studios may audition subject to requirements in FAQs available at the attraction audition entrance (also available at [disneyworld.com/ido](http://disneyworld.com/ido)). Auditioning early in the day is encouraged as available onstage singing roles will decrease with casting of each show. American Idol® is a registered trademark of 19 TV Ltd. and FremantleMedia North America, Inc.*

**3 Sounds Dangerous—Starring Drew Carey** Enjoy this wacky audio show. Some moments in complete darkness. *Continuous 12-minute shows. Operates seasonally.* **Mobility Access:** Enter through standard queue.

**4 Indiana Jones™ Epic Stunt Spectacular!** 30-minute live show featuring edge-of-your-seat stunts and adventure. ©Disney/Lucasfilm Ltd. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, enter through standard queue.

**5 NEW! Star Tours** Thrilling Star Wars™ flight simulator. *Height requirement 40"/102cm.* ©2011 Lucasfilm Ltd. & TM ©Disney/Lucasfilm Ltd. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, enter through standard queue. Transfer Access Seat available. Contact a host for additional information.

### DINING

**B Hollywood & Vine** Casual family buffet. American cooking.

**B Disney Junior Play 'N Dine at Hollywood & Vine** Join some of your Disney Junior pals for a family buffet featuring American cooking.

**C 50's Prime Time Cafe** Pot roast, meat loaf, fried chicken, sandwiches. *Hosted by Coca-Cola®.*

**D Min and Bill's Dockside Diner** Sandwiches, beverages.

**E Backlot Express** Burgers, hot dogs, salads, grilled vegetable sandwiches, turkey sandwiches, chicken nuggets. *Hosted by Coca-Cola®.*

**F Oasis Canteen** Funnel cakes, soft serve ice cream, beverages.

## Streets of America

### ATTRACTIONS

**G Muppet★Vision 3-D** Hilarious 3-D film, starring The Muppets™. *Continuous 25-minute shows. Presented by Kodak®.* TM & ©2009 Muppets Holding Company, LLC. **Mobility Access:** Enter through standard queue.

**7 Honey, I Shrunk the Kids Movie Set Adventure** Fun-filled, larger-than-life playground. **Mobility Access:** Enter through standard queue.

## Streets of America

**5 Lights, Motors, Action!™ Extreme Stunt Show** See how big-time vehicle stunts are done for blockbuster Hollywood action films. *33-minute shows with limited capacity. Presented by Brawny®.* **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue.

**9 Studio Backlot Tour** A walking/tram tour of movie-making magic. *Continuous 35-minute tours.* **Mobility Access:** Enter through standard queue and stay to the RIGHT.

### DINING

**G Pizza Planet Arcade** Pizza, salads.

**H Mama Melrose's Ristorante Italiano** Brick-oven pizza, pasta, chicken, seafood and steak.

**I Studio Catering Co.** Sandwiches, wraps, salads.

**J Backlot Canteen** Full bar and specialty drinks.

## Commissary Lane

### DINING

**K Sci-Fi Dine-In Theater Restaurant** Lunch: Burgers, sandwiches, seafood. Dinner: Pastas, steaks, chicken, seafood.

**L ABC Commissary** Cheeseburgers, fish & chips, chicken sandwiches, Asian salad.

## Pixar Place

### ATTRACTIONS

**10 Toy Story Midway Mania!** Join your favorite "Toy Story" characters in a 4-D midway-style game-playing adventure. **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue. Toy Story Midway Mania! is inspired by Disney•Pixar's "Toy Story" films.

### DINING

**M Hey Howdy Hey Take Away** Frozen carbonated beverages, ice cream, soda, water and chips.

## Mickey Avenue

### ATTRACTIONS

**11 Journey Into Narnia: Prince Caspian** Experience your very own journey into Narnia! *Continuous 15-minute walking tours.* ©Disney/Walden

**12 Walt Disney: One Man's Dream** An exhibition of historical items celebrating Walt's life. *Continuous 15-minute film tells the story of Walt's dream.* **Mobility Access:** Enter through standard queue.

## Animation Courtyard

### ATTRACTIONS

**13 Voyage of The Little Mermaid** Musical theater. *17-minute shows.* **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, enter through standard queue.

**14 The Magic of Disney Animation** Learn to draw favorite Disney Characters in the Animation Academy. *Continuous 15-minute experiences.* **Mobility Access:** Enter through standard queue.

**15 Disney Junior—Live on Stage!** Interactive show featuring Disney Junior pals from Mickey Mouse Clubhouse, Little Einsteins™ and more! *Carpeted floor seating only. 24-minute shows.* ©The Baby Einstein Company, LLC. **Mobility Access:** Enter through standard queue.

**NEW!**  
**Pixar Pals Countdown To Fun! Parade**  
Dance along and join the party in this countdown to fun! Inspired by some of your favorite Disney•Pixar films.  
*See TIMES GUIDE for times.*

**NEW!**  
**Disney Channel Rocks!**  
Sing, dance and rock along to some hot music from some cool Disney Channel movies and shows.  
*See TIMES GUIDE for times.*

## Sunset Boulevard

### ATTRACTIONS

**16 Beauty and the Beast—Live on Stage** Live, musical Broadway-style show. *30-minute shows.* **Mobility Access:** Enter through standard queue.

**17 Rock 'n' Roller Coaster Starring Aerosmith** A "road trip" with twists, turns and loops through Tinseltown. *Height requirement 48"/122cm.* Presented by Hanes®. **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue. Transfer Access Vehicle and Transfer Practice Vehicle available. Contact a host for additional information.

**18 The Twilight Zone Tower of Terror™** Drop 13 stories, at random, into another dimension. *Height requirement 40"/102cm.* The Twilight Zone® is a registered trademark of CBS, Inc. and is used with permission pursuant to a license from CBS, Inc. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, enter through standard queue.

**19 Fantasmic!** Nighttime spectacular with lasers, lights, dancing fountains and special effects. *25-minute show with limited capacity. Seating for the first show starts 90 minutes prior. Presented on select evenings.* **Mobility Access:** Enter through standard queue and stay to the RIGHT.

**DINING**  
**N Starring Rolls Cafe** Pastries, sandwiches, coffee.  
**O Toluca Legs Turkey Co.** Smoked turkey legs.  
**P Rosie's All-American Cafe** Chicken breast nuggets, burgers, vegetarian burgers.  
**Q Catalina Eddie's** Pizzas, Caesar salads, deli sandwiches.  
**R Fairfax Fare** Smoked specialties, hot dogs, salads.  
**S Fantasmic Food Offerings** Hot dogs, snacks, desserts, beer, wine.

**For Theater Presentations** For all of our theater venues, please ensure your entire party is together prior to entering the facility. Be sure to arrive early—all theater shows have limited capacity and may fill up before show time. Outdoor shows are subject to cancellations due to inclement weather.



**For Character Greeting, Dining, Show and Attraction Times, pick up a TIMES GUIDE.**

**Character Greetings** See TIMES GUIDE.

**T**  
**Tip Boards**  
Tips and Show Times

**Environmentality** Please look for the recycling containers throughout the Park, and join us in our commitment to the environment.

Entertainment and attraction availability subject to change without notice.  
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Printed on recycled paper.

- Guest Amenities**
- Restrooms
  - Companion Restrooms
  - First Aid Presented by Florida Hospital
  - Guest Relations
  - ATMs Presented by CHASE
  - Automated External Defibrillators
  - Designated smoking area
  - Baby Care Center
  - TTY
  - Locker rentals
  - Kodak® "PictureSpot"
  - Disney's PhotoPass® Service
  - Disney Vacation Club Information Center
  - Pin Trading location
  - Stroller and Wheelchair rentals
  - Disney FASTPASS® Subject to availability
  - Attractions Info**
  - Single Rider Queue
  - Parade Route
  - May be frightening for children
  - Physical considerations See reverse side
  - Minimum height requirement Rider switch available
  - Audio Description Devices at Guest Relations
  - Sign Language on Sun & Wed at specific time. Schedule available at Guest Relations.
  - HC Handheld Captioning Devices at Guest Relations
  - CC Video Captioning Devices at Guest Relations
  - RC Reflective Captioning
  - AL Assistive Listening Devices at Guest Relations
  - May remain in wheelchair/ECV
  - Must transfer from wheelchair/ECV
  - Must transfer to standard wheelchair
  - Must transfer to standard wheelchair, and then to ride vehicle
  - Dining**
  - R Reservations recommended. 407-WDW-DINE (939-3463)
  - PRICING PER PERSON:**
  - S = \$14.99 and under
  - SS = \$15-\$35.99
  - SSS = \$36-\$59.99
  - B Breakfast
  - L Lunch
  - D Dinner
  - S Snack
  - CB Character Breakfast
  - CL Character Lunch
- All dining locations listed accept the Disney dining plans.

## TIPS & INFORMATION



**Magical Perks & Rewards**  
The *Walt Disney World*® Resort accepts Visa®, MasterCard®, American Express®, Discover®, Diners Club® and JCB®.

**Guest Relations** Located near the Main Entrance. Headquarters for services for international Guests, ticket upgrades, dining assistance, separated Guest assistance, and information on services for Guests with disabilities.

**Kennels** For information and reservations, call 877-4WDW-PETS (493-9738).

**Lost & Found** Located at Guest Relations.

**Package Pickup** Located next to Oscar's Super Service. Your package may be picked up three hours after purchase as you exit the

## MOBILITY DISABILITIES

Please feel free to contact a host regarding accessibility prior to boarding a particular attraction. Certain attractions require Guests to transfer from their wheelchairs to a ride system either by themselves or with the assistance of a member of their party. *Walt Disney World*® Resort hosts are not permitted to physically lift Guests in transferring from their wheelchairs. At attractions equipped with wheelchair access vehicles, please follow Cast Member instructions when boarding or disembarking.

**Wheelchairs** You may bring your own wheelchair or rent one at any of the four Parks. Wheelchair rentals are available on a first-come, first-served basis. Rental wheelchairs may not be transferred from Park to Park.

### Wheelchair Rentals

- Oscar's Super Service inside the Main Entrance

### Wheelchair Replacement Locations

- Tatooine Traders
- The Writer's Stop

**Electric Convenience Vehicles (ECVs)** A limited number are available on a first-come, first-served basis at the Oscar's Super Service Shop. Guests must be 18 years of age or older to rent ECVs, and quantities are limited. NO RESERVATIONS ACCEPTED. ECVs are available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

**Park Hopping Guidelines for Rental Wheelchairs and ECVs** If you are planning to visit more than one Park on the same day, you should retain your wheelchair deposit ticket from the first park you visit. This will enable you to obtain a replacement wheelchair or ECV the same day, if available, at the next Park with no additional charge. Wheelchairs or ECVs may not be available at the second Park.

## VISUAL DISABILITIES

**Braille Guides** Available at Guest Relations and requires a \$25 refundable deposit (must return item on the same day for refund).

**Audio Guides** Gives you a sense of direction and a brief description of the attractions. Audio Guides are available at Guest Relations and require a \$25 refundable deposit (must return item on the same day for refund).

**Stationary Braille Maps** Use large print with a clear Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located near the Guest Relations Lobby and near the Tip Board at the intersection of Hollywood Boulevard and Sunset Boulevard.

**Audio Description** Utilizes *Disney's Handheld Device* to provide supplemental audio information and narration for Guests with visual disabilities at specific attractions as well as outdoor locations via an interactive audio menu. Devices are available at Guest Relations and require a \$25 refundable deposit (must return item on same day for refund).

## HEARING DISABILITIES

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

**Sign Language Interpretation** Sign Language schedules are available at Guest Relations that list specific interpreted show times and locations. The *Walt Disney World*® Resort provides Sign Language interpretation for our Guests at specific live Theme Park shows on a rotating basis as follows:

*Disney's Hollywood Studios*® – Sundays, Wednesdays  
*Magic Kingdom*® Park – Mondays, Thursdays  
*Epcot*® – Tuesdays, Fridays  
*Disney's Animal Kingdom*® Theme Park – Saturdays

For future visits, you should request confirmation of our interpreted performance schedule a minimum of 7 days in advance by calling *Walt Disney World*® Resort Information at (407) 824-4321 [voice] or (407) 827-5141 [TTY]. You will be contacted prior to your visit with an appropriate show schedule that lists the names, dates, and times of our interpreted performances.

Sign Language interpretation can also be requested for other special events and shows, with a minimum of 14 days advance notice. These requests can be made by calling *Walt Disney World*® Resort Information at (407) 824-4321 [voice] or (407) 827-5141 [TTY]. You will be contacted prior to your visit to verify arrangements.

**Assistive Listening** Utilizes *Disney's Handheld Device* to amplify sound through headphones or induction loop at specific attractions. Devices are recommended for Guests with mild to moderate hearing loss. Available at Guest Relations and requires a \$25 refundable deposit (must return item on the same day for refund).

**Reflective Captioning RC** Available at many theater-type attractions, utilizing an LED display to project desired captions onto an acrylic panel positioned in front of you. Contact a host at the attraction to use this system. Not all portions of an attraction may be captioned.

**Handheld Captioning HC** Utilizes *Disney's Handheld Device* to display text in locations such as moving attractions. Available at Guest Relations and requires a \$25 refundable deposit (must return item on the same day for refund). Not all portions of an attraction may be captioned.

**Video Captioning CC** Caption-ready monitors are designated with a "CC" symbol and can only be activated by remote control. Video Captioning activation is also incorporated into *Disney's Handheld Device* which requires a \$25 refundable deposit (must return item on the same day for refund). Not all portions of an attraction may be captioned.

**Written Aids** Guest Assistance Packets containing dialogue, narrations, flashlights, and pen and paper are available at or near the performance areas or entrances for most shows and attractions. Contact a host at the attraction for assistance.

**Telephones** Pay phones equipped with Text Typewriters (TTYs) are available at designated locations throughout *Disney's Hollywood Studios*®.

## SERVICE ANIMALS

Trained service animals are welcome in most locations throughout *Disney's Hollywood Studios*®. Guests with service animals should follow the same attractions entrance procedures as described for Guests using wheelchairs. Due to the nature of some attractions, service animals may not be permitted to ride. In those instances, a member of your party must remain with the animal.

**Service Animal Restrictions** Due to the nature of the experience, service animals are not permitted on the following attractions:

- *Rock 'n' Roller Coaster*® Starring Aerosmith
- "The Twilight Zone Tower of Terror"™

Due to the nature of the experience, Guests with service animals should check with a host for attraction and boarding information at the following attractions:

- The Great Movie Ride
- Toy Story Midway Mania!™

**Designated "Break" Areas for Service Animals** Contact a host near the following backstage areas for directions and assistance:

- Main Entrance
- Behind the gate next to Star Tours
- To the left of the Courthouse (Tri-City Square)
- Behind the gate near Toy Story Midway Mania!™
- Near the restrooms at Animation Courtyard
- Behind Theater of the Stars



## GUIDE FOR GUESTS WITH DISABILITIES

### Disney's HOLLYWOOD STUDIOS®

WHERE ACTION TAKES CENTER STAGE



This guide provides an overview of services and facilities available for Guests with disabilities who are visiting *Disney's Hollywood Studios*®.

Spend less time waiting in line.

**Disney FASTPASS® Service** Look for this symbol on the map



**ticket goes in**  
Insert Park ticket into FASTPASS kiosk.



**receipt comes out**  
Get FASTPASS ticket with designated return time.



**time to ride**  
Come back and hop on with little or no wait.

**Guests with any mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS® Service option wherever possible.**

## ADDITIONAL INFORMATION

**Resorts/Special Reservations** *Walt Disney World*® Resorts offer special equipment and facilities for Guests with disabilities. Features vary depending upon your selected Resort. Accommodations for Guests with disabilities may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Resorts, please call *Walt Disney World*® Resort Special Reservations at (407) 939-7807 [voice] or (407) 939-7670 [TTY].

**Water Parks** Information about water park accessibility and accommodations for Guests with disabilities is available at the Guest Services locations at *Disney's Typhoon Lagoon* and *Disney's Blizzard Beach*.

**Downtown Disney** Information about facilities and services, including wheelchair and ECV rentals, available at Guest Relations locations at *Downtown Disney® Marketplace* and *Downtown Disney® West Side*.

## ACCESSIBILITY AND MOBILITY INFORMATION

**Accessible Parking** Designated parking areas for Guests with disabilities are available throughout the *Walt Disney World*® Resort. A valid disability-parking permit is required.

**Theme Park Parking** (*standard parking rates apply*) If you have the ability to walk short distances and step up onto the courtesy trams, you should park in the main parking lot. The courtesy tram will transport you to the Entrance Complex.

Parking for Guests with mobility disabilities, or who are traveling with personal wheelchairs, is available adjacent to the Entrance Complex. **There is no tram service from this parking area.** Inquire at the Auto Plaza for directions and parking options.

**Courtesy Wheelchairs** Complimentary wheelchairs are available for Guests with limited mobility to travel to and from the accessible parking lot and the nearest wheelchair rental location. These wheelchairs can be easily identified by their blue seats, backrests and blue flags. Courtesy wheelchairs are not permitted for use inside the Theme Parks.

**Restrooms** Most restrooms throughout the *Walt Disney World*® Resort have facilities designed for access by Guests using wheelchairs. Companion-assisted restroom facilities are also available.

**Auxiliary Entrance Limitations** Some attractions have auxiliary entrances for Guests with disabilities. These are intended to offer Guests in wheelchairs or with service animals a more convenient entrance to the attraction. Auxiliary entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the main entrance.

**Stamina or Endurance Concerns** If you are concerned that you do not have the stamina to wait in our queues, we strongly suggest you consider using a wheelchair or ECV, as the distance between our attractions is much greater than the length of our queues.

### Special Considerations

**SAFETY:** Please abide by all safety warnings and notices.

- Supervise children at all times.
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

**Physical considerations on designated attractions:**

- WARNING!** For safety, you should be in good health and free from high blood pressure, heart, back and/or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

**Courtesy** We work hard to offer a comfortable, safe and enjoyable experience for all our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times.

**ESPN Wide World of Sports Complex** Accessibility information and assistance is available at the Sports Information Booth near the entrance at *ESPN Wide World of Sports Complex*. Information about upcoming sporting events is available at [www.disneyworldsports.com](http://www.disneyworldsports.com) or by calling (407) 828-3267.

**Recreation and Activities** A variety of recreational opportunities exist for Guests with disabilities at the *Walt Disney World*® Resort. Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.

**Golf** Single-rider, adaptive golf carts and clubhouse accommodations are available for Guests with disabilities at all *Walt Disney World*® Resort Golf courses. For additional information and tee times, please call (407) WDW-GOLF [voice] or (407) 939-7670 [TTY].

**Viewing Areas** Parade routes and some show areas have designated viewing areas for Guests with disabilities. These areas are provided for Guest comfort and are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Be advised that most areas along our parade routes are accessible to Guests with disabilities. Due to Guest demand, viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

**Dining** Most dining locations are accessible to Guests with disabilities. Hosts are available to assist you when necessary.

Some counter-service locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a host for assistance.

**Special Dietary Requests** All full-service food locations throughout the *Walt Disney World*® Resort can accommodate most special dietary requests with advanced notice. Contact (407) 939-3463 [voice], (407) 939-7670 [TTY] or visit any Guest Relations location for additional information.

**Transportation** Many of the transportation systems at the *Walt Disney World*® Resort are accessible to Guests with disabilities.

All bus routes are serviced by buses which can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Watercraft access varies depending on the type of watercraft and the existing water levels and conditions. Please contact a host for information.

You may access the Monorail system by proceeding up the entrance ramps, or using the elevators provided at *Epcot*®, *Disney's Grand Floridian Resort & Spa*, *Disney's Polynesian Resort*, and *Disney's Contemporary Resort*.