

FUTURE WORLD EAST

1 Spaceship Earth Presented by Siemens

ATTRACTION

Spaceship Earth See yourself in the future (literally) as you ride, play, create, compete and explore inside the Park's amazing icon. **Mobility Access:** Enter through the exit on RIGHT or LEFT.

2 Universe of Energy

ATTRACTION

Ellen's Energy Adventure Ride with Ellen DeGeneres as she goes back to the dinosaur era. *45-minute shows.* **Mobility Access:** Enter through standard queue.

3 Mission: SPACE Presented by HP

ATTRACTIONS

Mission: SPACE Tap into your inner astronaut as you blast into space without leaving Earth! Join the Orange Team for an intense journey or the Green Team for a milder mission. *Minimum height 44"/112 cm. Expectant mothers should not ride.* **Mobility Access:** Obtain a FASTPASS® OR enter through standard queue. Transfer Device available.

Advanced Training Lab Experience a team competition game and play through an interactive crawl area. **Mobility Access:** Located at the exit of the *Mission: SPACE* Attraction. Guests wishing to bypass the *Mission: SPACE* Attraction may enter through the shop to the left of the attraction.

4 Test Track® Presented by Chevrolet®

ATTRACTION

Test Track Buckle up for a thrill, now designed by YOU! Feel like you're part of a design studio as you create your own virtual custom concept vehicle and then put your design through its paces on the exhilarating hills, hairpin turns and straight-aways of the Test Track circuit. **Mobility Access:** Obtain a FASTPASS OR enter through standard queue. Transfer Practice Vehicle available. *Minimum height 40"/102 cm.*

5 Innoventions East & West

Come play, smash, invent and explore as you learn how to make the world a better place! **Mobility Access:** Enter through main entrance. See a host for boarding requirements. **NOTE:** Some attractions may require Guests to transfer from their wheelchair or ECV.

DINING

Electric Umbrella **LD** \$ Angus burgers, chicken and freshly tossed salads. *Hosted by Coca-Cola.*

FUTURE WORLD WEST

6 Epcot® Character Spot

ATTRACTION

Meet Mickey and his pals in their own whimsical "toon" version of *Innoventions*® for photos, autographs, hugs and smiles! **Mobility Access:** Enter through standard queue.

DINING

Fountain View Ice Cream **SS** Hand-dipped ice cream, sundaes, smoothies and beverages.

7 The Seas with Nemo & Friends

ATTRACTIONS

The Seas with Nemo & Friends Board a "clamobile" and join your undersea pals on a quest to find Nemo! Inspired by Disney•Pixar's "Finding Nemo." **Mobility Access:** Enter through standard queue.

Turtle Talk With Crush Shoot the breeze with Crush during his awesomely interactive show inspired by Disney•Pixar's "Finding Nemo," dude. **Mobility Access:** Enter through standard queue.

DINING

Coral Reef Restaurant **LD** \$ Seafood, steaks and more.

WORLD SHOWCASE

10 Mexico

ATTRACTION

Gran Fiesta Tour Starring The Three Caballeros Donald Duck, Panchito and José Carioca host a musical boat tour. **Mobility Access:** Enter through standard queue. Follow directional signs to designated load area.

DINING

San Angel Inn Restaurante **LD** \$ \$ Intimate twilight dining.
La Hacienda de San Angel **D** \$ \$ Old world Mexican cuisine.
La Cantina de San Angel **LD** \$ Lagoon-front casual cuisine.
La Cava del Tequila \$ Tequila bar (not on Disney dining plans).

11 Norway

ATTRACTION

Maelstrom Viking boat voyage; 5-minute film finale. **Mobility Access:** Obtain a FASTPASS OR enter through standard queue. Transfer Device available.

ImageWorks Laugh and learn through fun, interactive play areas. **Mobility Access:** Located at the exit of the Journey Into Imagination attraction. For Guests wishing to bypass the Journey Into Imagination With Figment attraction, you may enter the "What If" Labs through the merchandise shop to the left of the attraction.

Captain EO A 3D film that follows Captain EO and his crew on a mission to rescue the planet through the gift of music, dance and light. **Mobility Access:** Enter through standard queue.

Journey Into Imagination With Figment A journey that engages the imagination and the senses. **Mobility Access:** Enter through standard queue.

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NORWAY DINING Continued

Princess Storybook Dining at Akershus Royal Banquet Hall **B** \$ \$ **LD** \$ \$ \$ Dine with Disney Princesses family-style.
Lotus Blossom Café **LD** \$ Egg rolls, orange chicken with rice.
Kringla Bakeri Og Kafé **S** \$ Pastries, sandwiches.

12 China

ATTRACTION

Reflections of China Circle-Vision 360 film. *14-minute shows.* **Mobility Access:** Enter through standard queue.

Germany **Italy**

The American Adventure

Japan

Morocco

France

United Kingdom

Canada

Duffy the Disney Bear

Refreshment Port **LD** \$ Crispy chicken sandwiches, fried shrimp, frozen drinks and more.

Promenade Refreshments **LD** \$ Hot dogs, soft-serve ice cream and beer.

International Gateway At International Gateway, you can get boat transportation to select Epcot® Resorts, and then to Disney's Hollywood Studios®.

Showcase Plaza

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CHINA DINING

Nine Dragons Restaurant **LD** \$ \$ Chinese cuisine, wine and beer.
Lotus Blossom Café **LD** \$ Egg rolls, orange chicken with rice.

13 Germany

DINING

Biergarten Restaurant **LD** \$ \$ Enjoy our German Oktoberfest with entertainment, wines and Radeberger beer.
Sommerfest **LD** \$ Bratwurst, pretzels, desserts.

Germany

Italy

The American Adventure

Japan

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14 Italy

DINING

Tutto Italia Ristorante **LD** \$ \$ Pasta and fine Italian specialties.
Tutto Gusto Wine Cellar **LD** \$ \$ \$ Wines, small plates (not on Disney dining plans).
Via Napoli Ristorante e Pizzeria **LD** \$ \$ Italian pastas, wood-fired pizzas, Piatti alla Parmigiana, tiramisù.

15 The American Adventure

ATTRACTION

The American Adventure Inspirational story of America and its people. *30-minute shows.* American Heritage Gallery: National Treasures exhibit. **Mobility Access:** See a host at entrance for access to second floor.

DINING

Liberty Inn **LD** \$ Angus burgers, hot dogs, chicken and freshly tossed salads.
Fife & Drum Tavern **LD** \$ Turkey legs, frozen beverages and beer.

16 Japan

DINING

Mitsukoshi Restaurants: **Mobility Access:** Guests can access the second level dining areas by using the elevator to the LEFT of the front of the Mitsukoshi department store.
• **Teppan Edo** **LD** \$ \$ Chicken, steak and seafood cooked before your eyes; Kirin beer.
• **Tokyo Dining** **LD** \$ \$ Sushi, seafood, batter-fried entrees.
• **Katsura Grill** **LD** \$ Beef, chicken, noodles and sushi rolls. **Mobility Access:** Guests can access the Katsura Grill via the pathway behind the Pagoda.
• **Kabuki Café** **S** \$ Shaved ice, edamame, miso soup, sake.

17 Morocco

DINING

Restaurant Marrakesh **LD** \$ \$ Dine like a king, with live belly dancer show, beef, lamb, chicken and couscous.
Tangierine Café **LD** \$ Roasted chicken, lamb, salads and desserts.

18 France

ATTRACTION

Impressions de France A film celebrating the beautiful French countryside. *20-minute shows.* **Mobility Access:** Enter through LEFT side of entrance hallway.

DINING

Chefs de France **LD** \$ \$ Casual French cafe.
Monsieur Paul **D** \$ \$ \$ Gourmet French cuisine in an elegant atmosphere. **Mobility Access:** Accessible by elevator. Ask for assistance at the entrance of Chefs de France.
Boulangerie Pâtisserie **S** \$ Pastries and baked goods.

19 United Kingdom

DINING

Rose & Crown Pub & Dining Room **LD** \$ \$ Bass Ale, fish and chips, steaks.
Yorkshire County Fish Shop **LD** \$ Fish and chips, beverages, Bass Ale.

20 Canada

ATTRACTION

O Canada! Circle-Vision 360 film. Hosted by Canadian actor Martin Short. *14-minute shows.* **Mobility Access:** Enter through path on RIGHT next to Le Cellier Steakhouse.

DINING

Le Cellier Steakhouse **LD** \$ \$ \$ Steaks, pasta and seafood.

Guest Amenities

- Restrooms
- Companion Restrooms
- First Aid Presented by Florida Hospital
- Guest Relations
- ATMs Presented by CHASE
- Automated External Defibrillators
- Designated smoking area
- Baby Care Center
- TTY
- Locker rentals
- Kodak® "PictureSpot"
- Disney's PhotoPass® Service
- Disney Vacation Club® Information Center
- Pin Trading location
- Stroller and Wheelchair rentals
- Service Animal Relief Areas
- Disney FASTPASS® Subject to availability
- Leave A Legacy Locator
- Tips and Show Times
- Sign Language on Fris. at specific time. Schedule available at Guest Relations.

Attractions Info

- Character Greetings
- May be frightening for children
- Physical considerations See reverse side
- Minimum height requirement. Rider switch available
- May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- Must transfer to standard wheelchair, and then to ride vehicle
- Reflective Captioning
- IllumiNations Viewing for Guests with disabilities
- Disney Phineas & Ferb: Agent P's World Showcase Adventure
- Single Rider Queue
- Kidcot Fun stops

Devices (at Guest Relations)

- Handheld Captioning
- Video Captioning
- Assistive Listening
- Audio Description

Dining

- All dining locations listed accept the Disney dining plans unless otherwise noted.
- Reservations recommended. Call 407-WDW-DINE (939-3463)
- PRICING PER PERSON:**
\$ = \$14.99 and under
\$\$ = \$15-\$35.99
\$\$\$ = \$36-\$59.99
- B** Breakfast **L** Lunch
D Dinner **S** Snack



A new interactive experience is now at Epcot! **Disney Phineas & Ferb: Agent P's World Showcase Adventure** is based on Agent P, the wily alter ego of Perry the Platypus. Using a "F.O.N.E." device (Field Operative Notification Equipment), you can transform into a secret agent, then scour World Showcase for clues and evil "Inators" to help Agent P defeat his nemesis Dr. Doofenshmirtz. Presented by Verizon.

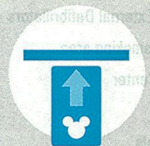
For Character Greeting, Dining, Show and Attraction Times, pick up a **TIMES GUIDE**.

Look for the **Mickey Check** on menus at various locations throughout the Walt Disney World® Resort for kids' meals and other items that meet **Disney Nutrition Guidelines**. For more information, please visit www.disneymickeycheck.com.

TIPS AND INFORMATION



Disney FASTPASS® Service Look for this symbol on the map. Spend less time waiting in line.



ticket goes in
Insert Park ticket into FASTPASS kiosk.



receipt comes out
Get FASTPASS ticket with designated return time.



time to ride
Come back during designated return time and hop on with little or no wait.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS® Service wherever possible.

Transportation

BUSES go to all other *Walt Disney World*® Resort hotels.

BOAT LAUNCHES go to Disney's Yacht & Beach Club Resorts and Disney's BoardWalk.

MONORAILS go to Disney's Contemporary Resort, Disney's Polynesian Resort, Disney's Grand Floridian Resort & Spa, and to the Transportation and Ticket Center.

Travel Tips Should your vehicle become disabled during your visit, complimentary towing is provided by AAA during Park hours.

Readmission Policy If you leave the Park and plan to return today, you must present your valid ticket or Resort ID with ticket entitlement and utilize the Ticket Tag system.

Payment Options

The *Walt Disney World* Resort accepts Disney's Visa® Cards, Visa®, MasterCard®, American Express®, Discover®, Diners Club® and JCB®.

For more information, visit Guest Relations located by the Main Entrance.



Environmentality Please look for the recycling containers throughout the Park and join us in our commitment to the environment.

Special Considerations

SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Physical considerations on designated attractions:

WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

Courtesy We work hard to offer a comfortable, safe and enjoyable experience for all our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times.

Entertainment and attraction availability subject to change without notice. Printed on recycled paper.
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ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Companion Restrooms Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Spaceship Earth
- Future World West & East
- The Land - *Soarin'*
- Showcase Plaza - Refreshment Port
- Germany
- Morocco
- Norway

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests in wheelchairs. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations Some counter-service locations and merchandise may have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Viewing Areas Parade routes and some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Accessible Transportation Following options are available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Watercraft access varies depending on the type of watercraft and the existing water levels and conditions.

Monorail system can be accessed by elevators and/or ramps, at Ticket & Transportation Center, *Epcot*®, Disney's Grand Floridian Resort & Spa, Disney's Polynesian Resort and Disney's Contemporary Resort.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND EPCOT®

Resorts/Special Reservations *Walt Disney World* Resorts offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Resorts, please call *Walt Disney World* Resort Special Reservations at 407-939-7807 [voice] or 407-939-7670 [TTY].

Accessibility information and accommodations for the following locations:

Water Parks Guest Services locations at *Disney's Typhoon Lagoon* Water Park and *Disney's Blizzard Beach* Water Park.

Downtown Disney® Guest Relations locations at *Downtown Disney* Marketplace and *Downtown Disney* West Side.

ESPN Wide World of Sports Complex Information Booth near the entrance at ESPN Wide World of Sports Complex. Information about upcoming sporting events is available at www.espnwwos.com or by calling 407-828-3267.

Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Golf Single-rider, adaptive golf carts and clubhouse accommodations are available at all *Walt Disney World* Resort Golf courses. For additional information and tee times, please call 407-WDW-GOLF (939-4653) [voice] or 407-939-7670 [TTY].

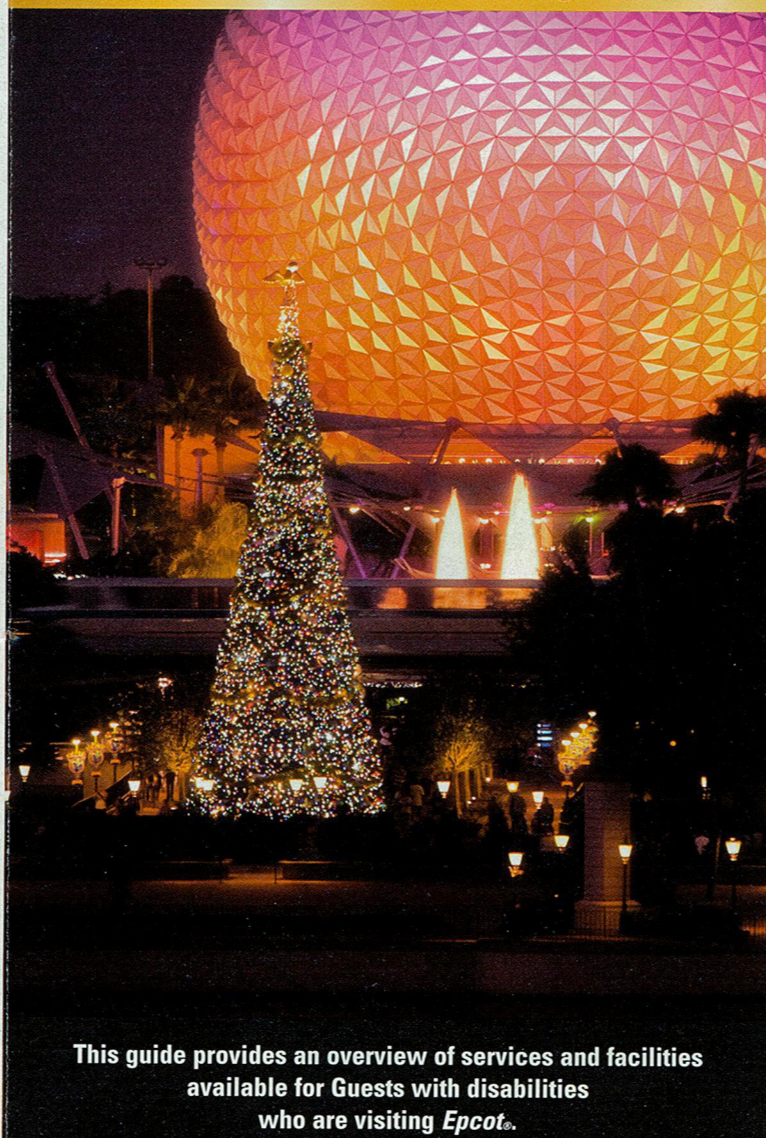


GUIDE FOR GUESTS WITH DISABILITIES



DISCOVER THE WONDER

Let the Memories Begin



This guide provides an overview of services and facilities available for Guests with disabilities who are visiting *Epcot*®.

MOBILITY Disabilities

Guest Amenities Available for Rent or Deposit

Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park.

Park Hopping Options

If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park with no additional charge.

Rental Locations

- Stroller & Wheelchair Rental Shop to the left of Spaceship Earth
- International Gateway

Complimentary Amenities and Services for use at the Park

Wheelchair Replacement Location

- Germany – Karamelle-Küche

Companion Restrooms

See map inside for locations indicated with and .

More Options

Electric Conveyance Vehicles (ECVs)

Limited number available on a first-come, first-served basis at the rental location.

Must be 18 years of age or older to rent ECVs.

NO RESERVATIONS ACCEPTED. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

Safety in the Park

Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances, navigate stairs or narrow walkways. In this case, please have a member of your party assist or carry you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

Specialty Lighting Effects/Photosensitivity

Specialty lighting and other visual effects are used extensively throughout the *Walt Disney World* Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields

Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

VISUAL Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Audio Description Utilizes *Disney's Handheld Device* to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

Amenities available for \$25 refundable deposit.

Guest Relations See map inside for locations.

Stationary Braille Maps Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located in Future World near Guest Relations and the Tip Board by the fountain. Also located in World Showcase near Guest Relations at International Gateway and on the bridge from Future World near Duffy the Disney Bear.

For additional information about Theme Park services and options, please visit Guest Relations or call 407-824-4321.

HEARING Disabilities

Assistive Listening Utilizes *Disney's Handheld Device* to amplify sound through headphones or induction neck loop at specific attractions.

Handheld Captioning Utilizes *Disney's Handheld Device* to display text at select attractions.

Video Captioning Caption-ready monitors designated with a "CC" symbol can be activated by remote control built into *Disney's Handheld Device*.

Amenities available for \$25 refundable deposit.

Guest Relations See map inside for locations.

Reflective Captioning Available at many theater-type attractions, utilizing LED display to project desired captions onto a panel positioned in front of you. See a Cast Member at the attraction for assistance.

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Sign Language Interpretation Available at *Epcot*® on Fridays. Schedules are available at Guest Relations that list specific interpreted show times for all *Walt Disney World* Theme Parks.

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice] or 407-827-5141 [TTY].

SERVICE ANIMALS

Trained service animals must remain on a leash or in a harness at all times. Cast Members are not able to take control of the service animal. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. Please inquire with a Cast Member about available options, including a rider switch with a member of your party.

- *Mission: SPACE*® Attraction
- *Test Track*® Attraction
- *Soarin'*® Attraction

Guests with service animals should check with a host for attraction and boarding information at the following attractions:

- Spaceship Earth
- *Innoventions*® Pavilion
- Captain EO

Service Animal Relief Areas

- Future World West: next to Imagination! restrooms
- Future World East: next to restrooms behind MouseGear
- United Kingdom: right of restrooms
- Norway: left across from area restrooms

Kennels For information and reservations, call 877-4WDW-PETS (493-9738).

Please contact a Cast Member for information and assistance.



Disney's Wild About Safety **Safety Tip:** Watch over your herd (supervise your children at all times). For information, go by Guest Relations and pick up Timon and Pumbaa's safety tip cards!