
























## FUTURE WORLD EAST

- 1 **Spacespace Earth Presented by Siemens FP+**    **HC**  Explore the history of innovations from the Stone Age to the Digital Age. **Mobility Access:** Enter through the exit on RIGHT or LEFT.
- 2 **Project Tomorrow: Inventing the Wonders of the Future**  Discover challenging games and engaging displays in an interactive play area for all ages.
- 3 **Ellen's Energy Adventure**   **HC**  Take a multimedia romp through time and Ellen DeGeneres' subconscious. *45 minutes.* **Mobility Access:** See a Cast Member for transfer information.
- 4 **Mission: SPACE® FP+**  44"/112 cm.  **CC**  **AED** Experience NASA-style training with a simulated space launch. Join the Orange Team for an intense journey  or the Green Team for a milder mission. *Expectant mothers should not ride.* **Mobility Access:** Transfer Device available. See a Cast Member for additional information.
- 5 **Advanced Training Lab**  Further your astronaut training in this interactive play area.
- 6 **Test Track® Presented by Chevrolet® FP+**   **CC**  **AED** Create your own virtual concept vehicle and put it through the paces on the exhilarating hills, hairpin turns and straight-aways of the *Test Track* circuit. **Mobility Access:** Transfer Practice Vehicle available. Contact a Cast Member for assistance.
- 7 **Innoventions®**   **HC**  A vibrant pavilion featuring fun games, interactive exhibits and activities for all ages. Experience the power of a weather event at Stormstruck® presented by FLASH and explore the wonderful world of COLORTOPIA™ presented by Glidden®. **Mobility Access:** See a Cast Member at each exhibit.
- 8 **Disney Phineas and Ferb: Agent P's World Showcase Adventure**  **CC** Search for clues with Perry the Platypus to defeat Dr. Doofenshmirtz before he takes over World Showcase. *Interactive adventure. At your own pace. Additional starting point at International Gateway. Look for 62 on the map.*
- 9 **Electric Umbrella Hosted by Coca-Cola® LD \$** Angus burgers, flatbreads and freshly tossed salads.
- 10 **Mouse Gear** One-stop shopping destination for Disney Character gifts and Park souvenirs.
- 11 **NEW! Fresh Food, Fun & Flowers** See Donald, Daisy, Huey, Dewey and Louie as they help get ready for Fresh *Epcot*®!
- 12 **Disney•Pixar's Buzz Lightyear**
- 13 **Cactus Road Rally with Disney•Pixar's Lightning McQueen and Mater Topiaries** *Closes at dusk.*
- 14 **NEW! Ranger Mickey & Friends**  
Presented by National Parks Foundation
- 15 **Phineas and Ferb**
- 16 **Water Wise Garden Presented by Rain Bird Corporation**
- 17 **Prehistoric Plants**
- 18 **Purple Martins Presented by Audubon Florida**
- 19 **Garden Gifts**

## FUTURE WORLD WEST

- 20** **Epcot Character Spot**  The perfect place to meet favorite pals and new friends.  
**Mickey, Minnie and Goofy FP+** All in one fun spot.  
**NEW! Baymax** Your personal health care companion from "Big Hero 6"!
- 21** **The Seas with Nemo & Friends® FP+**   **HC**   
Ride alongside characters from Disney•Pixar's "Finding Nemo" then surround yourself with thousands of real sea creatures at the Undersea Observation Deck at SeaBase.

## FLOWER & GARDEN FESTIVAL OFFERINGS

-  **Outdoor Kitchen**  
*Disney dining plans accepted.*  
*See menu boards for eligible Snacks.*
-  **Topiary**
-  **Play Garden**
-  **Garden**
-  **Festival Merchandise**

## LEGEND

### Symbols on Map





- Amenities**
-  Restrooms
  -  Accessible Restrooms
  -  Companion Restrooms
  -  First Aid\* *Presented by Florida Hospital*
  -  **EpiPen** EpiPen® (epinephrine injection)
  -  Auto-Injector
  -  Automated External Defibrillators
  -  Guest Relations

- 22 **Turtle Talk With Crush FP+** Engage in a real time Q-and-A with your favorite totally tubular turtle.
- 23 **Soarin® FP+** 40"/102 cm. **Soarin®** will reopen its gates Summer 2016.
- 24 **Living with the Land Presented by Chiquita® FP+** **HC** Sail through the greenhouses of The Land Pavilion to see nine-pound lemons and more!
- 25 **The Circle of Life** **RC** Learn about conservation in this film featuring commentary from Timon and Pumbaa of "The Lion King." 20 minutes.
- 26 **Journey Into Imagination With Figment FP+** **HC** Follow Figment on this whimsical open-house tour of the Imagination Institute.
- 27 **ImageWorks** Explore, experience and create in this interactive play area.
- 28 **Disney & Pixar Short Film Festival FP+** **RC** Animation fans of every age can experience beloved Disney and Pixar animated shorts like never before at this new 4D cinema attraction.
- 29 **Fountain View \$ \$** Starbucks® Espresso, Artisan breakfast sandwiches, and house-made Disney pastries.
- 30 **Coral Reef Restaurant** **LD \$ \$** Seafood, steak and more.
- 31 **Sunshine Seasons LD \$** Rotisserie chicken, slow-roasted pork chops, seasonal soups, salads, sandwiches and desserts.
- 32 **Chip 'n' Dale's Harvest Feast at The Garden Grill**  
Hosted by Smucker's® **BLD \$ \$ \$**  
Character dining with Chip 'n' Dale and friends. American cuisine.
- 33 **The Gift Shop**  
Merchandise Package Pickup. Located near the main entrance.
- 34 **Art of Disney**  
Collectables, including framed artwork, sculptures and prints.
- 35 **Club Cool Hosted by Coca-Cola®** Exclusive Coca-Cola merchandise and complimentary samples of soft drinks from around the world.
- 36 **Fantasia**
- 37 **NEW! Music Garden Melodies**
- 38 **Health & Healing Garden**
- 39 **Pollinator Paradise**
- 40 **Butterflies on the Go Presented by GoGo squeeZ®**
- 41 **Festival Blooms**
- 42 **Backyard Habitat Presented by National Wildlife Federation**








## SHOWCASE PLAZA

- 43 Refreshment Port **LD \$** Hot snacks, desserts and beverages.
- 44 Minnie Mouse and Pluto
- 45 Nature Works Everywhere Presented by The Nature Conservancy
- 46 Fire Garden
- 47 Urban Farm Eats
- 48 Pineapple Promenade
- 49 **NEW!** La Isla Fresca
- 50 Garden Emporium
- 51 Garden Oasis

## WORLD SHOWCASE

- 52**  **Mexico**  
**Gran Fiesta Tour Starring The Three Caballeros**    
**HC**  Discover the sights of Mexico and the antics of three feathered amigos on this boat ride. **Mobility Access:** Follow directional signs to designated load area.

### Park Information

-  Character Greetings
-  *FastPass+* kiosks available in English, Spanish and Portuguese.
-  *IllumiNations* Viewing for Guests with Disabilities
-  Leave A Legacy Locator
-  Kidcot Fun Stops
-  Disney Visa® Card Booth
-  *Disney Vacation Club*® Information Center





### Symbols in List

### Attraction/Show Considerations

- FP+** *FastPass+ experience*
- S** *Single Rider Queue*
- ▲** *Physical Considerations*
- T** *Minimum Height Requirement*
- ♿** *May remain in wheelchair/ECV*
- ♿** *Must transfer from wheelchair/ECV*
- ♿** *Must transfer to standard wheelchair*
- ♿** *Must transfer to standard wheelchair, and then to ride vehicle*

-  Reflective Captioning
-  Sign Language (available Fridays)
-  Automated External Defibrillators

### Devices Available at Guest Relations

-  Assistive Listening
-  Handheld Captioning
-  Video Captioning
-  Audio Description

## Shopping

- Dining**

All dining locations listed accept the Disney dining plans unless otherwise noted.

- R** Reservations recommended.  
Call 407-WDW-DINE (939-3463).
- D** - Breakfast      **L** - Lunch  
**B** - Dinner      **S** - Snack
- \$** = \$14.99 and less per adult  
**\$\$** = \$15–\$29.99 per adult  
**\$\$\$** = \$30–\$59.99 per adult
- See [disneydiningpricinginfo.com](http://disneydiningpricinginfo.com) for pricing details.

- San Angel Inn Restaurant**  **LD \$**  
Authentic Mexican cuisine. Premium margaritas and tequilas.

**La Hacienda de San Angel**  **D \$**  
Regional Mexican cuisine. Premium margaritas and tequilas.

**La Cantina de San Angel** **LD \$**  
Nachos, tacos, quesadillas, beer and margaritas.

**La Cava del Tequila** **\$** More than 200 tequilas and handcrafted margaritas. *Not on Disney dining plans.*

**Extraordinary Orchids**  
**Jardin de Fiestas**

**Norway**  
**Princess Storybook Dining at Akershus Royal Banquet Hall**  **BLD \$\$\$** Character dining with Disney Princesses. American and Norwegian cuisine.

**Kringla Bakeri Og Kafe** **S \$** Pastries and sandwiches.  
**Anna and Elsa**

**China**  
**Reflections of China**     View the places and faces of the world's most populous country in this Circle-Vision 360 film. 14 minutes.

**Nine Dragons Restaurant**  **LD \$**  
Chinese cuisine, wine and beer.

**Lotus Blossom Café** **LD \$** Egg rolls and orange chicken with rice.

**Joy of Tea** **S \$** Assorted teas, beverages, ice cream and snacks.

**Bromeliad Dragon**  
**Lotus House**

**Outpost**

**Simba and Friends**

**Germany**  
**Biergarten Restaurant**  **L \$ D \$\$\$**   
Oktoberfest buffet with live entertainment. German cuisine.

**Sommerfest** **LD \$** Bratwurst, potato salad, beer and desserts.

**Karamell-Küche** Featuring Werther's® Original Caramel  
Freshly made caramel corn, caramel covered apples and strawberries.

**Snow White and the Seven Dwarfs**  
**Bauernmarkt: Farmer's Market**  
**Garden Boutique**

**Italy**  
**Tutto Italian Ristorante**  **LD \$** Pasta and fine Italian specialties.

**Tutto Gusto Wine Cellar** **LDS \$**  
Italian wines and imported cheeses. *Not on Disney dining plans.*

**Via Napoli Ristorante e Pizzeria**  **LD \$**  
Italian pastas, wood-fired pizzas, Piatti alla Parmigiana and tiramisù.

**Lady and the Tramp**  
**Tuscan Cucina Garden**  
**Primavera Kitchen**

**The American Adventure**     Explore the past and future of America through film, music and Audio-Animatronics®. 30 minutes. **Mobility Access:** See a Cast Member at entrance for access to second floor.

**Liberty Inn Hosted by Coca-Cola®** **LD \$** Regional American cuisine featuring Angus burgers, steak, chicken and freshly tossed salads.

**File & Drum Tavern** **LD \$** Turkey legs, frozen beverages and beer.

**Block & Hans** **S \$** Craft beer and pretzels.

**Disney•Pixar's Woody**  
**THE SMOKEHOUSE: Barbecue and Brews**

**Japan**  
**Teppan Edo**  **LD \$**  
Steak, seafood and chicken—grilled in front of you by Teppan Chefs.

**Tokyo Dining**  **LD \$**  
Sushi, bento box, grilled items and traditional Japanese cuisine.

**Katsura Grill** **LD \$** Teriyaki combinations, udon noodles, sushi and curry. **Mobility Access:** Guests can access the Katsura Grill via the pathway behind the Pagoda.

**Kabuki Cafe** **S \$**  
Shaved ice, sushi snacks, Japanese beer and cold beverages.

**Japanese Mini Garden**  
**Bonsai Collection**  
**Hanami**  
**Garden Treasures**

**Morocco**  
**Restaurant Marrakesh**  **LD \$**  
Beef, lamb and chicken dinners with a live belly dancing show.

**Tangierine Café** **LD \$** Chicken and lamb shawarma, wraps and salads.

**Spice Road Table**  **LD \$** Featuring Mediterranean specialty entrees, small plates, wine, beer and organic sangria.

**Urban Spice**  
**Taste of Marrakesh**  
**Florida Fresh**

**France**  
**Impressions de France**     Experience the grandeur and charm of the French countryside through film. 20 minutes. **Mobility Access:** Enter through LEFT side of the entrance hallway.

**Chefs de France**  **LD \$** Parisian-style brasserie.

**Monsieur Paul**  **D \$\$\$** French fine dining. **Mobility Access:** Accessible by elevator. Ask for assistance at the entrance of Chefs de France.

**Les Halles Boulangerie-Pâtisserie** **S \$**  
Artisan breads, sandwiches, pastries and baked goods.

**L'Artisan des Glaces** **S \$** House-made ice cream and sorbets.

**Beauty and the Beast**  
**Cinderella and Prince Charming**  
**Fleur de Lys**  
**International Gateway**

**Disney Phineas and Ferb: Agent P's World Showcase Adventure**   Search for clues with Perry the Platypus to defeat Dr. Doofenshmirtz before he takes over World Showcase. *Interactive adventure. At your own pace. Additional starting point at Future World East. Look for 8 on the map.*

**World Traveler Merchandise Package Pickup.**

**United Kingdom**  
**Rose & Crown Pub & Dining Room**  **LD \$ S \$**  
U.K. favorites including steak, bangers and mash, shepherd's pie, British ales, lagers and stouts.

**Yorkshire County Fish Shop** **LD \$**  
Fish and chips, beverages and beer.

**Winnie the Pooh and Friends**  
**Peter Pan, Captain Hook and Tick-Tock Croc**  
**English Tea Garden Presented by Twinings of London®**  
**Shakespeare Garden**  
**NEW! Cider House**

**Canada**  
**O Canada!**     View the very best Canada has to offer in this Circle-Vision 360 film. 14 minutes. **Mobility Access:** Enter through path on RIGHT next to Le Cellier Steakhouse.

**Le Cellier Steakhouse**  **LD \$\$\$** Steaks, pasta and seafood.

**Bambi and Friends**



## Tips & Information



**Guest Relations** Please visit Guest Relations located east of Spaceship Earth for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para visitantes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

### Shopping

Here at *Epcot*®, you don't need a passport to embark on an international shopping spree! Shop the World Showcase pavilions and you will discover authentic goods representing cultures around the globe — from delicate fragrances in France to handmade ornaments in Germany.

### Park Rules

To provide a comfortable, safe, and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or [disneyworld.com/parkrules](http://disneyworld.com/parkrules).

**Leaving the Park?** All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the ***Epcot*® parking lot**, take a Parking Tram located outside the front of the Park.
- To get to ***Magic Kingdom*® Park**, take a Monorail to the Transportation and Ticket Center, and then a Monorail or Ferryboat to the Park.
- To get to ***Disney's Animal Kingdom*® Theme Park**, take a Bus located outside the front of the Park.
- To get to ***Disney's Hollywood Studios*®**, walk, take a Friendship Boat from International Gateway or take a bus located outside the front of the Park.
- To get to ***Disney Springs*™**, take Resort Transportation to any *Disney Resort* hotel, and then another Bus to *Disney Springs*.
- To get to ***Disney's Typhoon Lagoon Water Park*** before 2:00pm, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to *Disney Springs* and *Disney's Typhoon Lagoon Water Park*.
- To get to ***Disney's Blizzard Beach Water Park***, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to the Park.
- To get to ***Disney's Yacht & Beach Club Resorts***, ***Disney's BoardWalk Inn and Villas*** or the ***Walt Disney World Swan and Dolphin Hotels***, walk or take a Friendship Boat from International Gateway.
- To get to all other ***Disney Resort* hotels**, take a Bus located outside the front of the Park.

Ask us about staying at a ***Disney Resort* hotel** tonight. Call 407-WDISNEY (934-7639).



## Accessibility and Mobility

**Courtesy Wheelchairs** Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

**Companion Restrooms** Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- East of Spaceship Earth
- Future World East & West
- The Land
- Showcase Plaza - Refreshment Port
- Germany
- The American Adventure
- Morocco

**Auxiliary Entrance Limitations** Some attractions have auxiliary entrances for Guests in wheelchairs. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

**Dining and Shopping Locations** Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

**Viewing Areas** Some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

**Accessible Transportation** The following options are available for Guests in wheelchairs or ECVs:

**Buses** can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

**Watercraft** access varies depending on the type of watercraft and the existing water levels and conditions.

**Monorail** system can be accessed by elevators and/or ramps, at Transportation and Ticket Center, *Magic Kingdom*® Park, *Epcot*®, *Disney's Grand Floridian Resort & Spa*, *Disney's Polynesian Village Resort* and *Disney's Contemporary Resort*.

## Beyond Epcot

**Resorts/Special Reservations** *Disney Resort* hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call *Walt Disney World Resort* Special Reservations at 407-939-7807 [voice] or 407-939-7670 [TTY].

*Accessibility information and accommodations for the following locations:*

**Water Parks** Guest Services locations at *Disney's Typhoon Lagoon Water Park* and *Disney's Blizzard Beach Water Park*.

**Disney Springs™** Guest Relations locations at *Disney Springs™* Marketplace and *Disney Springs™* West Side.

### FESTIVAL EXCLUSIVES

#### Festival Passport

Pick up an *Epcot* International Flower & Garden Festival Passport and get it stamped at stops along the way! Passports are available at the Festival Center, Festival Merchandise locations, Gardens and at all Outdoor Kitchens.



#### Disney Gift Card

Simply the best way to experience the Festival! Conveniently pay for food and more. Disney Gift Cards are available at all Festival Merchandise locations.



### Special thanks to our Epcot International Flower & Garden Festival Participants

#### CORPORATE SPONSORS

Disney Visa® Card  
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Joffrey's Coffee & Tea Company®  
Simply Beverages™  
Twinnings of London®

#### SIGNATURE SPONSORS

Landscape Structures, Inc.  
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#### FESTIVAL PARTICIPANTS

Audubon Florida  
Bonsai Societies of Florida  
Cherry Lake Tree Farm  
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Dora Landscaping Company  
Enviro Tree Service  
Florida Federation of Garden Clubs, Inc.  
Florida Nursery, Growers and Landscape Association  
ForeverLawn, Inc.  
Fresh from Florida®  
LegacyScapes  
National Park Foundation

National Watermelon Promotion Board  
National Wildlife Federation  
The Nature Conservancy  
Pentair Aquatic Eco-Systems, Inc.  
Seeds of Change®  
Uncle Ben's®  
University of Florida IFAS/ Extension  
ValleyCrest Landscape Maintenance, Inc.  
Verterra® Dinnerware  
Visionscape Landscaping Solutions



## GUIDE FOR GUESTS WITH DISABILITIES



# EPICOT INTERNATIONAL FLOWER GARDEN FESTIVAL

EST.  
1994

MARCH 2–MAY 30, 2016



Download the *My Disney Experience* app from an app store, or by scanning this code to access real-time Park information (details inside). Or visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

Follow @WDWToday and Tweet with us!

#FreshEpcot

Guest Amenities Available for Rent or Deposit

## Mobility Disabilities

Wheelchairs and Electric Conveyance Vehicles (ECVs) are available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park.

#### Park Hopping Options

If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park at no additional charge.

Rental Locations

- Stroller & Wheelchair Rental Shop to the east of Spaceship Earth
- International Gateway

Complimentary Amenities and Services for use at the Park

- **Wheelchair Replacement Location**
- Heritage Manor Gifts - at The American Adventure

#### Companion Restrooms

See map inside for locations indicated with

More Options

#### Electric Conveyance Vehicles (ECVs)

Limited number available on a first-come, first-served basis at the rental location.

Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

Safety in the Park

#### Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

#### Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

#### Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

#### Specialty Lighting Effects/Photosensitivity

Specialty lighting and other visual effects are used extensively throughout the *Walt Disney World*® Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

**Magnetic Fields** Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed through common household appliances such as vacuum cleaners and hair dryers.

## Visual Disabilities

**Braille Guides** Printed in Braille and large print text to provide an overview of the Theme Park.

**Portable Tactile Maps** Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

**Audio Description** Utilizes *Disney's Handheld Device* to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. Amenities available for \$25 refundable deposit.

Guest Relations See map inside for locations.

**Stationary Braille Maps** Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located in Future World near Guest Relations and the Tip Board by the fountain. Also located in World Showcase near Guest Relations at International Gateway and on the bridge from Future World to World Showcase.

For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including parade & show times and details about restaurant menus, by calling 407-827-7935.

## Hearing Disabilities

**Assistive Listening** Utilizes *Disney's Handheld Device* to amplify sound through headphones or induction neck loop at specific attractions.

**Handheld Captioning** Utilizes *Disney's Handheld Device* to display text at select attractions.

**Video Captioning** Caption-ready monitors designated with a "CC" symbol can be activated by remote control built into *Disney's Handheld Device*.

Amenities available for \$25 refundable deposit.

Guest Relations See map inside for location.

**Reflective Captioning** Available at many theater-type attractions, utilizing LED display to project desired captions onto a panel positioned in front of you. See a Cast Member at the attraction for assistance.

**Written Aids** Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

**Sign Language Interpretation** Available at *Epcot*® on Fridays. Schedules are available at Guest Relations that list specific interpreted show times for all *Walt Disney World* Theme Parks.

For future visits to request confirmation of our interpreted performance schedule or to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice] or 407-827-5141 [TTY].

## Service Animals

Service animals must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.

**Service Animal Restrictions** Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options including a Rider Switch with a member of your party or a portable kennel.

- *Mission: SPACE*®
- *Test Track*® Presented by Chevrolet®
- *Soarin'*®

Guests with service animals should check with a host for attraction and boarding information at the following attractions:

- Spaceship Earth
- *Innoventions*®
- Imagination!

#### Service Animal Relief Areas

- Future World East: next to restrooms behind Mouse Gear
- Future World West: next to Imagination! restrooms
- United Kingdom: right of restrooms
- Between the Outpost and Germany

**Kennel** For information and reservations, call 877-493-9738.



#### DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Follow the rules of the jungle!" Download the Disney Wild About Safety mobile app or visit [disneywildaboutsafety.com](http://disneywildaboutsafety.com) for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.