



Building #: _____
Floor #: _____
Room #: _____

HOURGLASS LAKE

ANIMATION HALL

- Ink & Paint Shop
Disney Merchandise and Collectibles
- Landscape of Flavors
Serving Breakfast, Lunch and Dinner
- Pixel Play Arcade
- Restrooms
- Registration
- Information
- Currency Exchange
- Disney Vacation Club
Information Center
- Business Center
Public Telephones
- Mail Drop Off
- ATM
- Bus Transportation
- Luggage Assistance
- Resort Airline Check-in
- Disney's Magical Express
Bus Stop

RESORT LEGEND

- | | |
|------------------------------------|----------------------------------|
| A Cozy Cone Pool | Restrooms |
| B The Drop Off Pool Bar | Guest Laundry Locations |
| C The Big Blue Pool | Designated Smoking Areas |
| D Schoolyard Sprayground | Public Telephones |
| E Righteous Reef Playground | Automated External Defibrillator |
| F Flippin' Fins Pool | Accessible Parking |
| G Elephant Graveyard | |

Disney's Art of Animation Resort is a smoke-free environment except for designated outdoor smoking locations.

ANIMATION HALL

RESORT GUEST ROOM BUILDINGS

CARS

- 1** Guest Rooms 1501 to 1840
- 2** Guest Rooms 2501 to 2840
- 3** Guest Rooms 3501 to 3840

FINDING NEMO

- 4** Guest Rooms 4501 to 4840
- 5** Guest Rooms 5501 to 5840

THE LION KING

- 6** Guest Rooms 6501 to 6840
- 10** Guest Rooms 0501 to 0840

THE LITTLE MERMAID

- 7** Guest Rooms 7501 to 7872
- 8** Guest Rooms 8501 to 8872
- 9** Guest Rooms 9501 to 9872

Welcome to Disney's Art of Animation Resort.

We are delighted that you've chosen Disney's Art of Animation Resort for your vacation. We'll make every effort to ensure your stay is a memorable and enjoyable occasion. Within this Directory of Services, you will find detailed information on the various entertainment, dining, shopping, and recreational possibilities.

Should you have any questions or need assistance during your stay, press DISNEY INFORMATION **i** on your in-room phone or visit the Concierge desk for assistance. We hope that your stay with us will be a magical experience.

Sincerely,
The Cast of Disney's
Art of Animation Resort

Dining, Shopping and Recreation

The Walt Disney Parks and Resorts Food & Beverage team is committed to offering a wide range of options for you and your family. We offer menu selections for all of our Guests, including children, seeking well-balanced meals, snacks and beverages as well as those with lifestyle dining requests, or food allergies and intolerances. For food allergies or intolerances, please ask to speak with a chef upon arrival at the restaurant.

Landscape of Flavors - A variety of distinctive food shops serving creative and customized fast casual cuisine.

Bold flavors, fresh ingredients, and better-for-you options served in the five food shops: World Flavors, Pizza & Pasta, Burgers, Salad & Sandwich, and The Market. Serving breakfast, lunch, and dinner.

Dynamic premium beverages available: made-to-order fresh fruit smoothies, organic teas, beer, wine, French vanilla and mocha iced coffee, fresh lemonade and pomegranate limeade, and 1/2 bottle wines specially paired with cuisine from the food shops.



Shopping

Ink & Paint Shop - Located inside of Animation Hall, featuring Disney merchandise and vacation necessities, with package pick-up.

Arcade

Pixel Play Arcade - Located inside of Animation Hall. Test your skills with family and friends from 7:00am - 12:00am daily.

The Drop Off Pool Bar - Enjoy this lively location near The Big Blue Pool. Sip on thirst-quenching cocktails and frozen specialties.

Open at 12 noon, weather permitting.

Pizza Delivery - 🍕 Pizza, sides, or beverages are available for room delivery (service subject to weather conditions).

Swimming Pools

Cozy Cone Pool, The Big Blue Pool and Flippin' Fins Pool - Lifeguards are available at The Big Blue Pool during posted hours. Life vests are available for your use. For your safety and enjoyment, diaper-age children are required to wear swim diapers or rubber pants when using any pool at the *Walt Disney World*® Resort. Swim diapers are available at the Ink & Paint Shop for your convenience.

In-Line Skating

Florida law does not permit in-line skating on roadways or parking lots. Please see a Resort Cast Member for information concerning appropriate in-line skating locations.



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Guest Services

ADDITIONAL INFORMATION

For additional information:

- Tune into channel 19 for *Walt Disney World*® Resort Information.
- Tune into channel 20 for Disney's Art of Animation Resort information and activities.
- Press the appropriate button on your in-room phone for Guest assistance. 📞📺📶📶

AIRLINE CHECK-IN

On your day of departure, you can check your luggage and receive your airline boarding pass right here at our Resort Airline Check-in Desk, located outside Animation Hall near The Drop Off Pool Bar. If you are departing on domestic flights from Orlando International Airport on participating air carriers, you can check-in no less than 3 hours prior to your scheduled departure time. For more details, please visit Resort Airline Check-in Desk between 5:00am and 1:00pm.

BUSINESS CENTER

A self-service facility is available 24 hours in Animation Hall. Services include computer stations, printing, scanning, facsimile and calling card vending for a charge. Mobile device printing is supported. Flight Check-in, boarding pass printing and flight times are available free

of charge. **Note:** If you are planning to use Resort Airline Check-In, please do not check-in online with your airline. You will be unable to check your bags and receive your boarding passes here at the resort.

CHECKOUT

Checkout time is before 11:00am. Express checkout is available. 📅

COMPLIMENTARY WI-FI INTERNET ACCESS

When connecting to the internet using a wireless-enabled device choose option:

"Disney-Guest" - Lobby and Swimming Pools
"guest-wireless" - Guest Room

CREDIT CARDS AND PERSONAL CHECKS

For charges incurred during your visit, we accept *Disney Rewards*® VISA®, Disney Gift Card, VISA®, MasterCard®, American Express®, Discover®, Diners Club®, JCB, traveler's checks, cash or Disney Dollars. Personal checks drawn on United States banks only with a driver's license and current major credit card will also be accepted as a form of payment.

DISNEY'S MAGICAL EXPRESS SERVICE

If you are utilizing this service you will receive detailed information on your door the day prior to your departure. Luggage assistance is available to the motor coach departure location. 🚌

FIRST AID

For all emergencies, Touch 911. For your safety, special containers are provided, upon your request, by Housekeeping for disposal of hypodermic needles and razor blades.

HOUSEKEEPING

For special services including towels for pool, bed rails, extra pillows and blankets, baby cribs, side rails, or extra hangers contact Housekeeping. 🛏️

ICE/VENDING

Ice and vending machines are available on each floor of every building.

LAUNDRY AND DRY CLEANING

Washers and dryers are located near each pool. For dry cleaning service, laundry bags are available at Luggage Assistance. Same-day service is available if laundry is received by 8:30am and will be returned by 7:00pm. 🧺

LOST AND FOUND

For assistance, stop by the Front Desk or contact Housekeeping. 🗑️

LUGGAGE ASSISTANCE

Available 24 hours a day. 🧳

SERVICES FOR GUESTS WITH DISABILITIES

The *Walt Disney World*® Resort offers a comfortable, safe and enjoyable experience for our Guests. Specific accommodations are made for mobility disabilities, hearing disabilities, visual disabilities and service animals.

Walt Disney World® Resort hotel rooms provide added comfort and certain services for Guests with unique needs. Specific features and services vary depending on the selected Disney Resort hotel. Please review the room descriptions for more detailed information.

TOWELS

Please take room towels to the pool as they are not available at that location. For additional towels, please touch Housekeeping on your telephone. 🛀

VALUABLES

Safes are located in every Guest room. Safekeeping boxes are also available at the Front Desk.

YOUR KEY TO THE WORLD

Your Resort Identification Card identifies you as a Guest of Disney's Art of Animation Resort. Please sign it immediately and carry it with you at all times during your stay. With proper prior authorization, you may use this card to charge (prior to checkout) directly to your Guest account at most shops, restaurants and recreation facilities at the *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*®, *Disney's Animal Kingdom*® Theme Park and *Downtown Disney*® Area. It may not be used for charging in the *Walt Disney World Swan and Dolphin* Hotels. Your card must be shown prior to participating in recreational activities. This card will also provide you with complimentary parking at the *Magic Kingdom* Park, *Epcot*, *Disney's Hollywood Studios*, and *Disney's Animal Kingdom* Theme Park. Your Resort Identification card may also be valid for admission media. Please check with Concierge for details.