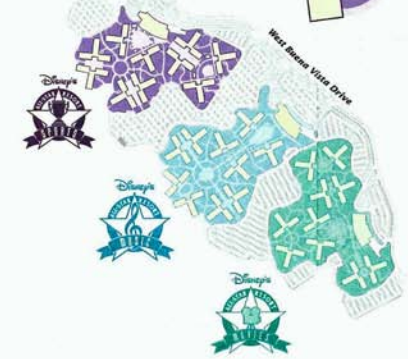
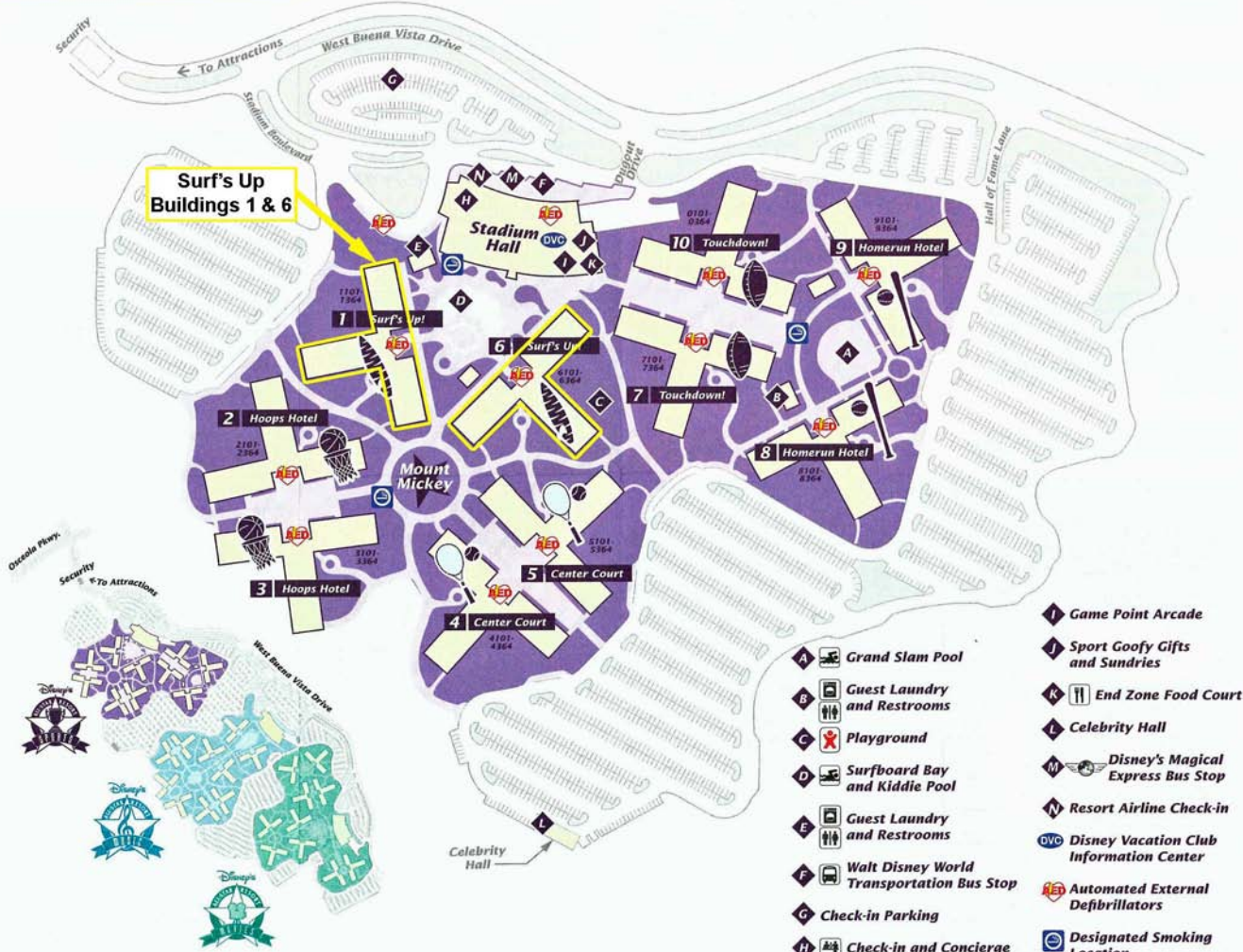


- I** Game Point Arcade
- J** Sport Goofy Gifts and Sundries
- K** **11** End Zone Food Court
- L** Celebrity Hall
- M** Disney's Magical Express Bus Stop
- N** Resort Airline Check-in
- DVC** Disney Vacation Club Information Center
- AED** Automated External Defibrillators
- Ⓢ** Designated Smoking Location

- A** Grand Slam Pool
- B** Guest Laundry and Restrooms
- C** Playground
- D** Surfboard Bay and Kiddie Pool
- E** Guest Laundry and Restrooms
- F** Walt Disney World Transportation Bus Stop
- G** Check-in Parking
- H** Check-in and Concierge



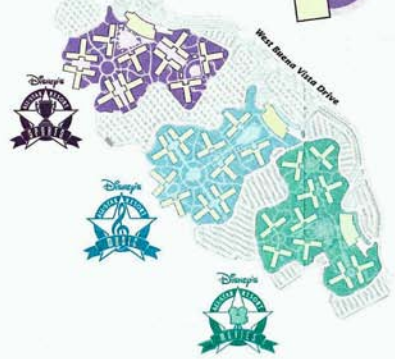
**Surf's Up Buildings 1 & 6**



- I** Game Point Arcade
- J** Sport Goofy Gifts and Sundries
- K** **11** End Zone Food Court
- L** Celebrity Hall
- M** Disney's Magical Express Bus Stop
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Oscare Play.  
Security  
←To Attractions



Themed Stairs

1	0	0	0	0	0	0	0	0	0
0	9	8	7	6	5	4	3	2	1
1	1	1	1	1	1	1	1	1	2
1	2	3	4	5	6	7	8	9	0

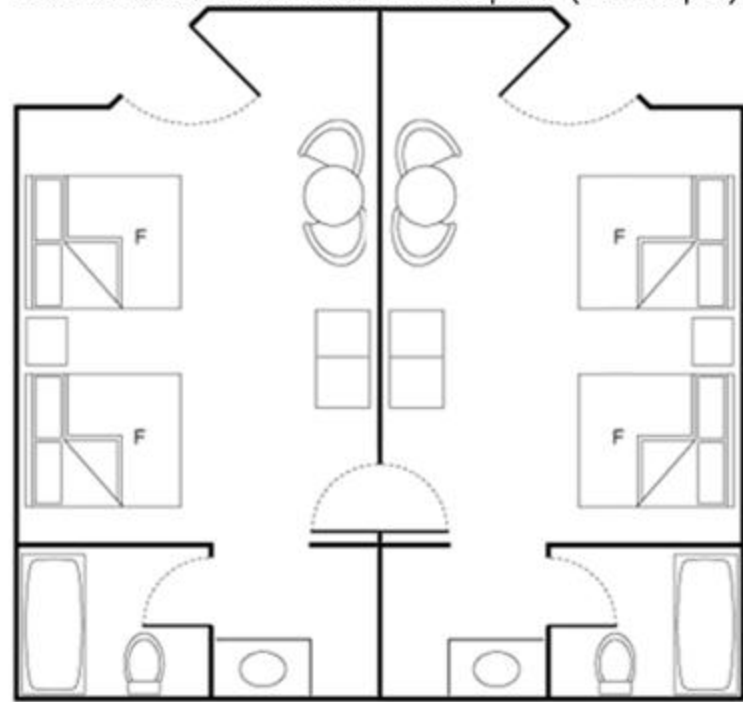
Building Icon

Stairs Elevator and Ice

6	6	6	6	6	5	5	5	5	5
4	3	2	1	0	9	8	7	6	5
4	4	4	4	4	5	5	5	5	5
5	6	7	8	9	0	1	2	3	4

Themed Stairs

Standard All-Star Room Floorplan (260 sq ft)



All Star Movies has 1,920 rooms featuring central a/c, décor in the building's movie theme, 2 double beds, nightstand, telephone, small table with 2 chairs, armoire, television, wall mirror, clock radio and an open closet area with shelves on top for extra storage. A vanity area with a single sink and mirror is separate from the tub and commode. A small key-operated wall safe to hold your valuables, is located in the closet area.

21	44
22	43
23	42
24	41
25	40
26	39
27	38
28	37
29	36
30	35
31	34
32	33

Themed Stairs

Building numbers marked with (D) have king rooms with disabled-access showers. (S) denotes buildings with king rooms with tubs.

All-Star Movies

Area	Bldg #	Icon
101 Dalmatians	1	Pongo
Mighty Ducks	2 (S)	Duck Hockey Mask
Mighty Ducks	3 (D)	Duck Hockey Mask
101 Dalmatians	4	Perdy
Fantasia	5 (S)	Hat
Love Bug	6	Herbie (Front)
Love Bug	7	Herbie (Back)
Fantasia	8 (D)	Jack-in-the-box
Toy Story	9	Woody
Toy Story	0	Buzz Lightyear

Room Numbers are [bldg][floor][1-64]  
Sports: flrs 1-3, Music: flrs 4-6, Movies: flrs 7-9

For example, the rooms on the top floor on either side of "Woody" facing Buzz are 9901 and 9964.

Connecting Rooms noted on drawing. Rooms noted in a different color are the king rooms for those buildings that have them.

Disney's



disneyworld.com

# DINING

## BAKERY

The bright choice for early risers, with muffins, cinnamon buns and freshly baked Danish, turnovers and banana bread.

## BREAKFAST

### The Market

Featuring cereals, fruits, juices, yogurts and many other continental breakfast items.

### The Grill

Fluffy pancakes, French toast, sausage, bacon and grilled ham and cheese sandwiches.

### Mickey's Waffle & Specialty Shops

Featuring our Mickey waffles with choice of toppings, freshly made omelets and breakfast sandwiches. Open seasonally.

### Pizza Shop

Breakfast favorites, scrambled eggs, bacon, sausage, breakfast potatoes, oatmeal and grits.

## LUNCH & DINNER

### The Market

Crowd-pleasing salads, sandwiches, snacks, fresh fruit, desserts and assorted beverages for those on the go.

### The Grill

It's an All-Star Bill of Fare. Grilled burgers, hot dogs, grilled sandwiches, french fries, chicken nuggets and a whole lot more.

### Specialty Shop

At lunch, try our chicken wings and our freshly prepared sandwiches. For dinner visit our shop and enjoy one of the Chef's nightly specials. Open seasonally.

### Pizza Shop

Savor the large or individual cheese or pepperoni pizzas or enjoy one of our Italian specialties.

### Bakery

Try our assortment of cookies, brownies, sundaes and milk shakes. Enjoy a scoop of our hand-dipped ice cream.

World Premiere  
FOOD COURT  
© Copyright © Disney's All-Star Sports Resort

Intermission  
FOOD COURT  
© Copyright © Disney's All-Star Sports Resort

End Zone  
FOOD COURT  
© Copyright © Disney's All-Star Sports Resort

## PIZZA DELIVERY & MORE

5:00 p.m. to 1:00 a.m.

Enjoy our oven-fresh pizza tonight, appreciated by shining stars, athletes and backup singers alike.

Large Cheese

Large Pepperoni

Large Mighty Meaty

Large Solid Veggie

Large Simply Supreme

Additional offerings: Buffalo Wings, Sandwiches, Breadsticks, Salads, Desserts, Beer, Wine, and assorted beverages.

\$15.00 Minimum Order

To place your order, touch the Pizza Pie on your in-room phone. Consult channel 20 on your TV for complete menu options and delivery hours (service subject to weather conditions).

An 18% gratuity, \$1.00 delivery fee and 7% sales tax will be added to your total.

# Welcome

to **Disney's All-Star Sports, All-Star Music and All-Star Movies Resorts.** We are pleased that you have selected us as your vacation destination. Our entire team is ready to make your stay a memorable one.

As you explore our Resorts, you will notice the larger-than-life Sports, Music and Movies icons. We invite you to let your imagination roam free and visualize that you are one of the superstars scoring a touchdown in the midst of a cheering crowd, two-steppin' at the Country Fair or standing beneath the lights of a sound stage.

We encourage you to use this Directory of Services, which provides a listing of Guest services here at **Disney's All-Star Resorts.**

Sincerely,  
The Cast of **Disney's All-Star Resort**

## SHOPPING

Located just off the Lobby areas, Sport Goofy, Maestro Mickey's and Donald's Double Feature offer an exciting selection of Character merchandise; men's, women's and children's themed apparel; swim accessories; sundries; snacks and beverages. For your convenience please contact the Concierge Desk if you wish to ship your Disney purchases to your home.

## ARCADE

Test your skills with your family in Game Point, Note'able Games and Reel Fun Arcades. The latest in arcade game electronics is waiting for you. The arcades are located in main Lobby areas across from the Food Courts. Open from 8:00 am - 11:00 pm daily.

## SWIMMING POOLS

Our pools are open from 8:00 a.m. to 12:00 midnight and guarded hours vary. Hours are subject to change. Please observe our quiet hours from 10:00 p.m. to 8:00 a.m. TOWELS should be brought from your room. Please contact House-keeping if you need additional towels. LIFE VESTS may be checked-out from any

of our three Feature pools (Surfboard Bay, Calypso or Fantasia). For your safety and enjoyment, diaper-age children are required to wear swim diapers or rubber pants when using any pool at the *Walt Disney World*® Resort. Swim diapers are available in our merchandise locations for your convenience. In consideration of others, please do not leave personal items, including pool towels, to reserve pool chairs.

## SPORTS POOLS

Surfboard Bay Pool and the Kiddie Pool are located behind Stadium Hall. Grand Slam Pool is located in the infield of Home Run Hotel.

## MUSIC POOLS

Calypso Pool and the Kiddie Pool are located behind Melody Hall. Piano Pool is located between Rock Inn, Country Fair and Broadway Hotel.

## MOVIES POOLS

Fantasia Pool and the Kiddie Pool are located behind Cinema Hall. Duck Pond Pool is located in Mighty Ducks.

## RESORT ACTIVITIES

For information on boating, fishing, golf, tennis and other recreational facilities at the *Walt Disney World*® Resort, please call 407-WDW-PLAY (407-939-7529). Recreation brochures are available at Concierge.

## IN-LINE SKATING AND SCOOTERS

*Florida law does not permit in-line skating, scooters or skateboards on roadways within the resort complex or parking lots. Please see a Resort Recreation Cast Member for information concerning appropriate in-line skating, scooters and skateboarding, as well as locations.*

# ★ ★ THE MOST ASKED QUESTIONS ★ ★

## 1. Where can I buy Park Tickets?

**Magic Your Way** Tickets and other ticket media may be purchased at the Concierge desk located in the Lobby from 7:00 a.m. to 10:00 p.m. You may also call the Front Desk from the comfort of your room to add ticket media to your account. Concierge can also assist you with Dinner Show and dining arrangements.

## 2. How do I make arrangements for dining?

Touch DINING OPTIONS on your in-room phone, 407-WDW-DINE (407-939-3463) on any phone or you may stop at the Concierge desk in the Lobby from 7:00 a.m. to 10:00 p.m.

## 3. Where can I purchase stamps and mail letters?

Stamps may be purchased in Sport Goofy, Maestro Mickey's and Donald's Double Feature merchandise shops. Mailboxes are located near the telephones in each Resort lobby.

## 4. Where is the transportation to the Parks?

The bus stop is located on the East Side of the main building (only minutes from your room!). There are five bus routes. We offer direct routes to the **Magic Kingdom**® Park, **Epcot**®, and **Disney's Hollywood Studios**™. Another route includes **Disney's Animal Kingdom**® Theme Park and **Disney's Blizzard Beach** Water Park. The fifth route includes **Disney's Typhoon Lagoon** Water Park and the **Downtown Disney**® Area.

## 5. What are the hours of the pools, and where do I pick up towels and life vests?

Our pools are open from 8:00 a.m. to 12:00 midnight and guarded hours vary. TOWELS should be brought from your room. Please contact Housekeeping if you need additional towels. LIFE VESTS may be checked out from any of our three Feature pools. Hours are subject to change seasonally.

## 6. How do I get my luggage to and from my room?

If you need assistance with your luggage, our Luggage Service continually delivers luggage to multiple rooms based on availability, rather than individual service. For further details and/or assistance, please visit our Luggage Service Desk outside the main lobby entrance, or for 24 hour service, Touch LUGGAGE ASSISTANCE on your in-room phone.

## 7. When can I check in?

Check-in is after 3:00 p.m. We will obtain all pertinent information in advance of the 3:00 p.m. check-in time. If a room is ready, a key will be issued and you are on your way.

## 8. When is checkout time?

Checkout time is 11:00 a.m. If you need luggage assistance, please Touch LUGGAGE ASSISTANCE on your in-room phone the night before your departure.

## 9. What is Express Checkout?

For your departure convenience, we offer Express Check-Out. If you will be paying by credit card (Disney Rewards® Visa®, Disney Gift Card, VISA®, MasterCard®, American Express®, Diners Club®, Discover® or JCB), we will deliver an itemized copy of your room bill to your door the morning of your departure. If you have any questions regarding your bill, you can Touch Front Desk on your in-room phone. You will not have to stop by the Front Desk to check out. You may keep your key as a souvenir of your stay at **Disney's All-Star Resorts**.

## 10. Where can I get additional resort information?

Tune in to Channel 20 on your in-room TV for daily resort information and activities.

## 11. How can I connect to the internet?

High Speed Internet Access is available in every Guest room. Consult the information sheet in your room for details.

# GUEST SERVICES



## AIRLINE CHECK-IN

On your day of departure, you can check your luggage and receive your airline boarding pass right here at our Resort Airline Check-in, located in the transportation area just outside the main lobby. If you are departing on a domestic flight from Orlando International Airport on participating air carriers, you can check-in no less than 3 hours prior to your scheduled departure flight time (flight delays do not extend the check-in time). For more details, please visit the Resort Airline Check-in Desk.

## ATM

ATM machines are available in the lobby of the Resort.

## CHECK-IN

Check-in time is after 3:00 p.m. For early travelers, every effort will be made to get you settled in as soon as possible.

## CHECKOUT

Check-out time is before 11:00 a.m. Express check-out is available to Guests with *Disney Rewards*® Visa®, VISA®, MasterCard®, American Express®, Discover®, Diners Club® and JCB. Please inquire at the Front Desk or Touch FRONT DESK.

## CREDIT CARDS

For charges incurred during your visit, we accept *Disney Rewards*® Visa®, Disney Gift Card, VISA®, MasterCard®, American Express®, Discover®, Diners Club®, JCB, travelers' checks, cash or Disney Dollars. For information, Touch FRONT DESK.

## DISNEY'S MAGICAL EXPRESS SERVICE

If you are utilizing this service and would like assistance transporting your luggage

to the motor coach departure location, please contact Luggage Assistance.

## DISNEY VACATION CLUB

Heard the Best Kept Disney Secret? To discover more about Disney Vacation Club membership, just stop by the information desk

in the lobby, dial 52 from your in-room phone, or watch Channel 21.

## FACSIMILE

For your convenience, facsimile services are available at the Concierge. Service charges for incoming and outgoing facsimiles will be applied. For incoming facsimiles, Disney's All Star Resort facsimile numbers are: Movies 407-939-7111, Music 407-939-7222, Sports 407-939-7333. Single- and double-sided photocopying services are also available.

## FIRST AID

For all emergencies, Touch 911. First Aid centers are located within the *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*™, and *Disney's Animal Kingdom*® Theme Park and are open during normal Park hours.

Florida Hospital Central Care Walk-In Urgent Care Centers are open 8:00 a.m. to 12:00 midnight Monday – Friday and 8:00 a.m. to 8:00 p.m. Saturday and Sunday. There are many convenient locations, and transportation is provided by Central Care at no additional charge by dialing 407-239-6463. Many insurance plans are accepted.

In-room medical care services are also available. Touch FRONT DESK for assistance. For your safety, special containers are provided, upon your request, by Housekeeping for disposal of hypodermic needles and razor blades.

## GROCERIES

A selection of grocery items are available at the Food Court or Merchandise Shop in the main building.

## HOUSEKEEPING

For special services including irons,

ironing boards, bed rails, extra pillows and blankets, baby cribs (for crib safety information, please contact HOUSEKEEPING), side rails, or extra hangers Touch HOUSEKEEPING/MAINTENANCE. A limited number of refrigerators are available – a daily charge applies.

Towels placed on the floor or in the tub will be replaced with clean ones. If you would like to use your towels again, place them back on the towel bar. During your stay at most of our resorts, bed sheets are changed every four nights or upon request. Have you forgotten anything at home? Is there anything that we can do to make your stay more comfortable? Please Touch HOUSEKEEPING/MAINTENANCE on your Guest room telephone and it will be our pleasure to assist you.

## ICE VENDING

Ice and vending machines are available on each floor of every building.

## INTERNET SERVICE

High Speed Internet Access is available in every Guest room. Consult the information sheet in your room for details.

## LAUNDRY AND DRY CLEANING

Coin-operated washers and dryers are located at each pool area. For valet service, laundry bags are available at Luggage Service. Same-day service is available if laundry is dropped off at Luggage Service by 8:30 a.m. Service is available 7 days a week.

## LOST AND FOUND

For assistance, stop by Concierge or Touch HOUSEKEEPING.

## LUGGAGE ASSISTANCE

Luggage assistance is available at Disney's All-Star Resort via our Luggage Shuttle.

YOU DO NOT NEED TO BE PRESENT IN YOUR ROOM TO TAKE ADVANTAGE OF THIS SERVICE. TO MAKE ARRANGEMENTS FOR YOUR DEPARTURE, PLEASE CONTACT US THE NIGHT PRIOR TO DEPARTURE TO SCHEDULE YOUR PICKUP.

Reservations are recommended. Touch LUGGAGE ASSISTANCE on your guest room phone.

## MAIL/STAMPS

There is a Mailbox located in the main lobby. Postage stamps are available in the Merchandise Shops.

## PRIVACY

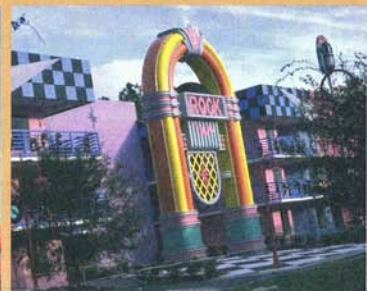
If you do not wish to be disturbed while in your room, please place the "PRIVACY PLEASE" sign on the outside of your door.

## TAXI SERVICE

Touch 407-422-2222.

## VALUABLES

Key-operated wall safes are located in every guest room. Safekeeping boxes are also available at the Front Desk.



## Insulated Souvenir Mugs

Unlimited Refills at All-Star Resorts available from the Beverage Island until the end of the stay in which the mug was purchased.



Rub noses with some of your favorite

# Disney Characters.



Become a Cardmember and enjoy!<sup>1</sup>

- ♥ Character Meet 'N' Greet at our private Cardmember location
- ♥ 10% savings on select merchandise purchases of \$50 or more at select locations

Apply for the *Disney Rewards*<sup>®</sup> Visa<sup>®</sup> Card today.  
Call 1-888-605-9561 and mention key code 6SR801.

Get 25 *Disney Dream Reward Dollars*<sup>®</sup> after first use.<sup>2</sup>

<sup>1</sup> Offers subject to change without notice. Use a valid Disney Rewards Visa Credit Card, Disney Rewards Visa Debit Card, and/or Disney Rewards Redemption Card for special offers or entry into the Character Meet 'N' Greet Photo Opportunity. Must mention the offer to receive the merchandise discount. Not valid in combination with other offers, discounts, promotions, or with any previous purchase. Minimum purchase and/or separate Theme Park admission may be required. Other statements, including but not limited to participating locations, are subject to availability and additional restrictions, and may change or be canceled without notice. Please visit [DisneyRewardsParkBenefits.com](http://DisneyRewardsParkBenefits.com) for full terms and conditions.

<sup>2</sup> This offer is limited to a one-time award of 25 Disney Dream Reward Dollars for new cardmembers upon approval of your application for a Disney Rewards Visa Card and first purchase/first use of the card. First purchase/first use includes purchases, balance transfers, and checks that are used to access your account, and excludes cash advances. First-time cardmembers only. You must use the phone number, website or application (if provided) contained herein to be eligible for this offer. You may not be eligible for other new cardmember premiums if you respond to this offer. Please allow 6 to 8 weeks for your Disney Dream Reward Dollars to post to your account after your first purchase/first use of the card. The 25 Disney Dream Reward Dollars are subject to the terms and conditions of the Disney Rewards Program. Your award of 25 Disney Dream Reward Dollars can be redeemed for \$25 worth of Disney merchandise, park tickets, hotel stays, Disney Gift Cards or other services at most Disney locations. See your Rewards Guide for more information.

Disney Rewards Visa Card available to U.S. residents only, 18 and older (except in Alabama and Nebraska - age 19 and older) and subject to credit approval. Restrictions and limitations apply. Disney Rewards Visa Card is issued by Chase Bank USA, N.A.

SM, © Disney



## Your Key to the World

Your Resort Identification Card identifies you as a Guest of *Disney's All-Star Resort*. Please sign it immediately and carry it with you at all times during your stay.

With proper prior authorization, you may use this card to charge (prior to checkout) directly to your Guest account at most shops, restaurants and recreation facilities at the *Magic Kingdom*<sup>®</sup> Park, *Epcot*<sup>®</sup>, *Disney's Hollywood Studios*<sup>®</sup>, *Disney's Animal Kingdom*<sup>®</sup> Theme Park and *Downtown Disney*<sup>®</sup> Area. It may not be used for charging in the *Walt Disney World Swan and Dolphin Hotels*.

Your card must be shown prior to participating in recreational activities. This card will also provide you with complimentary parking at the *Magic Kingdom*<sup>®</sup> Park, *Epcot*<sup>®</sup>, *Disney's Hollywood Studios*<sup>®</sup>, and *Disney's Animal Kingdom*<sup>®</sup> Theme Park.

Your Resort Identification card may also be valid for admission media. Please check with Concierge for details.

*Disney's All-Star Resort is a smoke-free environment except for designated outdoor smoking locations. A \$250 - \$500 room recovery fee, plus tax, will be charged for smoking in Guest rooms, on balconies, or on patios.*