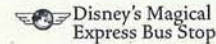
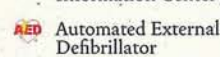
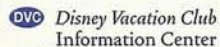
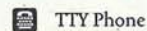
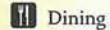
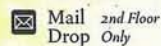
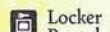
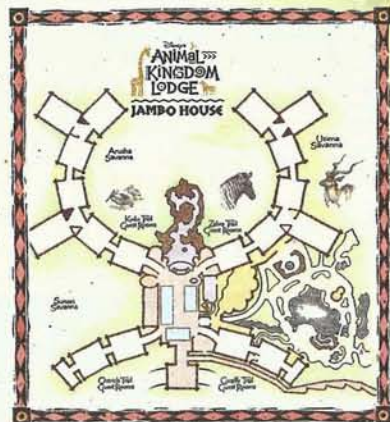
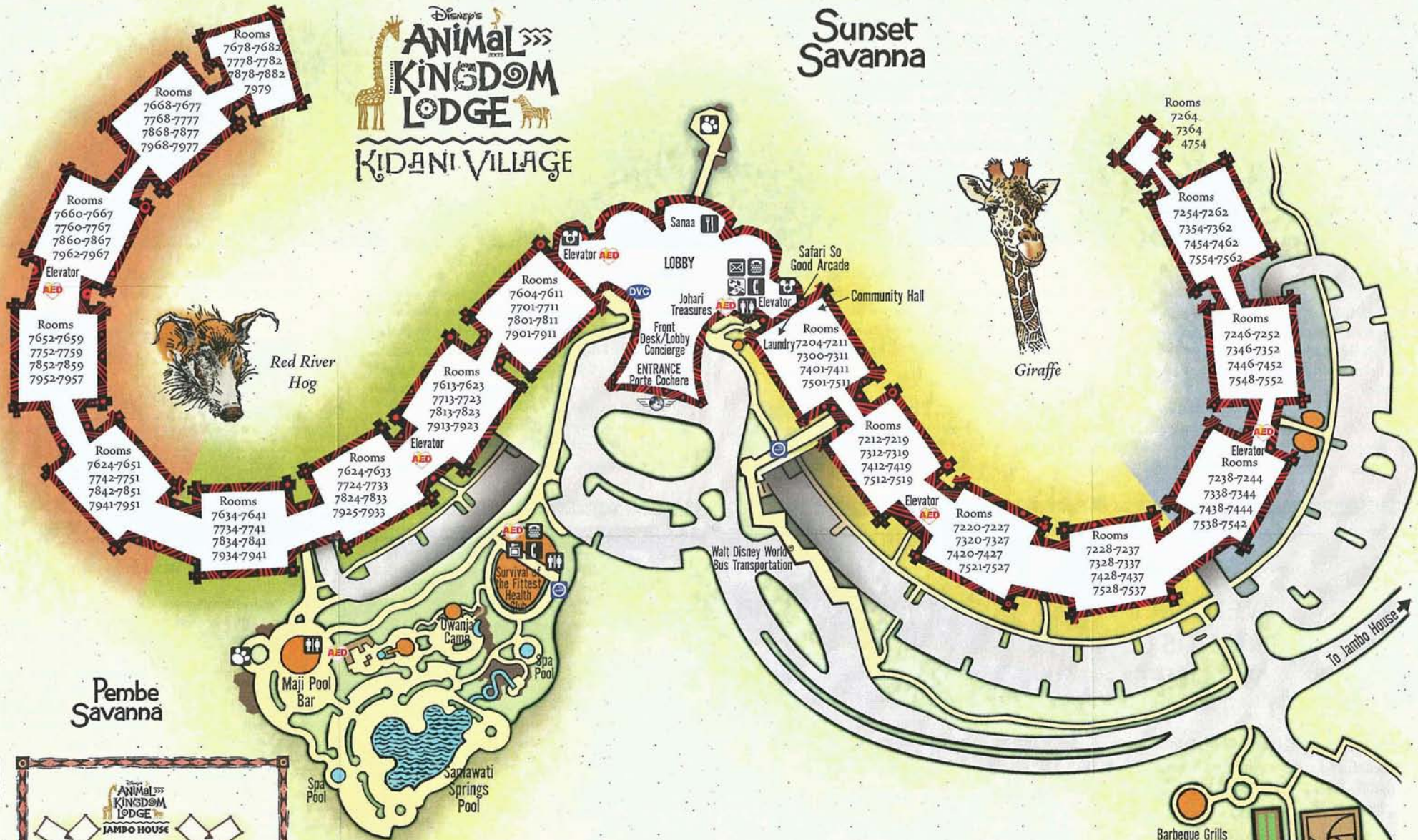


Disney's
ANIMAL KINGDOM LODGE
KIDANI VILLAGE

Sunset
Savanna



DIRECTORY OF SERVICES & Resort Map



Due to the popularity of our Disney table service restaurants, dining availability may be limited or not available without advance reservations. Please touch DINING on your in-room phone or call 407-WDW-DINE (939-3463) for reservations.



Boma - Flavors of Africa captures the essence of a vibrant African marketplace. Savor the unique African dining experience, influenced by many cultures, in this family restaurant. Offering a buffet for both breakfast and dinner, Boma features an exhibit kitchen, wood-burning grill and rotisserie, all under traditional thatched roofs.

Serving Breakfast from 7:30 a.m.-11:00 a.m. and Dinner from 4:30 p.m.-9:30 p.m.



Jiko - The Cooking Place is a casual restaurant that features modern African Cuisine with a vibrant stylish atmosphere and an exclusive South African wine list. Focusing on simple and light cuisine, Jiko exudes spirit and refinement with an emphasis on the freshest ingredients. With twin wood-burning ovens as its icon, Jiko's design represents an abstract perspective of Africa.

Serving Dinner from 5:30 p.m.-10:00 p.m.

DINING



If you're on the go, or relaxing poolside, stop by The Mara and get great food, fast. From morning until night, The Mara cooks up delicious meals and snacks for the whole family.

Open 6:00 a.m.-11:30 p.m.



Located at Kidani Village, Sanaa, the Art of African Cooking with Indian Flavors, surrounds you with handcrafted, artisan décor inspired by an East African spice market. With a view of the savanna, this casual family restaurant offers lunch and dinner. Our wine list features South African selections combined with highlights from around the world.

Serving Lunch from 11:30 a.m.-3:00 p.m. and Dinner from 5:00 p.m. to 9:00 p.m.

Sanaa Lounge is situated adjacent to the Sanaa dining room.

Serving your favorite libations from 4:00 p.m.-midnight.



Overlooking Boma - Flavors of Africa is Victoria Falls Lounge, the perfect spot to enjoy specialty coffees, teas, and a variety of beverages throughout your stay. Relax with family and friends in these spirited surroundings and soak up the rich heritage of Africa.

Open 4:00 p.m.-midnight.



At Uzima Springs, "The Watering Hole," you can quench your thirst with a variety of frozen African specialty drinks. This relaxing pool bar is the perfect place to pull up a chair and take a break from the sun.

Open 11:00 a.m.-Dusk



Maji Pool Bar is adjacent to all the action at Samawati Springs Pool and Uwanji Camp at Kidani Village.

Cooling you off with a variety of drinks with an African flair both frozen and on the rocks.

Open 11:00 a.m. - Dusk

PRIVATE DINING

Enjoy breakfast, lunch or dinner in the privacy of your own room. You may even pre-order from our menu and enjoy a breathtaking sunrise or sunset on your balcony. Touch DINING OPTIONS.

Available 6:00 a.m.-12:00 midnight.

For our Guests with food allergies or other health-related dietary restrictions, we are happy to discuss and attempt to accommodate your special dietary requests. Kosher Meals are available upon request. Please allow a minimum of 24-hour notice.

KARIBUNI!

Welcome to the Adventure of a Lifetime!

We are delighted that you have chosen *Disney's Animal Kingdom Lodge* for your vacation. As you enjoy the cultural splendor and exotic beauty of the African landscape, it is our desire to make your stay both exciting and memorable.

With sweeping views of our 46-acres of savanna that features free-roaming mammals and birds, *Disney's Animal Kingdom Lodge* celebrates not only Africa's wildlife, but also its art, food and culture. Discover authentic African architecture and design, from thatched ceilings to hand-carved wooden furniture. Our lobbies showcase natural lighting design, which accentuates breathtaking sunrises and sunsets. You will surely be amazed with every corner you turn.

In these pages, we have provided a listing of Guest services and activities that are available here at *Disney's Animal Kingdom Lodge*.

Should you have any additional questions or requests, please do not hesitate to ask. We look forward to making your stay an extraordinary experience.

Sincerely,

The Cast of *Disney's Animal Kingdom Lodge*

RECREATION

JAMBO HOUSE

UZIMA POOL - Uzima means "clear water," and there is plenty of it to enjoy in our 11,000-square-foot pool featuring a 67-foot-long water slide! Gather by the pool, enjoy the Florida sunshine and splash and swim in our version of a watering hole! Uzima Pool is intended for the exclusive use of *Disney's Animal Kingdom Lodge* guests only. For your safety and enjoyment, diaper-age children are required to wear swim diapers or rubber pants while using any pool at WALT DISNEY WORLD® Resorts. Swim diapers are available in our merchandise locations for your convenience.

MASSAGE & FITNESS CENTER - Maintain your fitness schedule with the latest Life Fitness state-of-the-art exercise equipment. Don't leave out the pampering spa services such as facials, body treatments, and an array of massages. With saunas and steam rooms also available, this is a place not to be missed! The Fitness Center is for the use of *Disney's Animal Kingdom Lodge* Guests at no additional charge. Touch **MASSAGE/HEALTH CLUB** on your in room phone for inquiries. Open 24 hours

HAKUNA MATATA PLAYGROUND - Located next to the pool and over-looking the flamingo area and savanna, this playground is the perfect place for our younger Guests. Climb, slide and have "no worries!"

IN-LINE SKATING & SCOOTERS - Florida law does not permit in-line skating on roadways or parking

lots. Please see a Resort Recreation Cast Member for information concerning in-line skating and scooters, as well as appropriate locations.

PUMBAA'S FUN & GAMES ARCADE - Test your skills on some of the newest video games available, as well as some legendary arcade favorites. Located next to The Mara restaurant.

SIMBA'S CUBHOUSE - Kids love our activities here at *Disney's Animal Kingdom Lodge*! Children 4 to 12 years of age are supervised and treated to classic Disney films, and Arts and Crafts, among other activities. Kindly make reservations 24 hours in advance. Touch **DINING OPTIONS** on your Guest room telephone or call 407-WDW-DINE (407-939-3463). Hours of operation: 4:30 p.m. - 12:00 Midnight.

DVDS - Available at Zawadi Marketplace. There is no charge for DVC Members.

KIDANI VILLAGE

SAMAWATI SPRINGS POOL - The zero entry Samawati Springs Pool features a 128 ft. long slide! There are two spa pools near the main pool.

UWANJA CAMP - The wet activity village playground is located adjacent to the feature pool and is themed as an animal observation site known as Uwanja Camp (Uwanja means play area). The site is divided into three distinct zones as it slopes downhill from the waterfall

through Base Camp, the Departure Zone and Observation Station. Each area provides activities for age specific groups.

BARBEQUE PAVILION - Located near the sports courts area of Kidani Village. Check out BBQ utensils at Community Hall. Resort ID will be held for complimentary use.

COMMUNITY HALL - Features Pool Table, foosball, Play Station games, TV viewing area, planned activities, crafts, rainy day activities and much more.

DVDS - Available at Johari Treasures. There is no charge for DVC Members.

SAFARI SO GOOD ARCADE - Located adjacent to the lobby at Kidani Village. Featuring assorted arcade games.

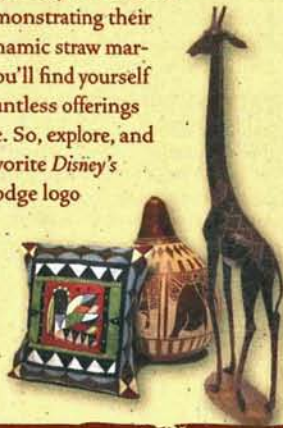
SURVIVAL OF THE FITTEST - Located near Samawati Springs Pool with 24 hour access. Open to Walt Disney World Resort Guests. The minimum age requirement for the fitness center is 14 years of age. An adult must accompany Guests under the age of 18. Features cardiovascular equipment, treadmills, bicycles and stair climbers. Free weights are also provided for use.

SPORTS COURTS - Located near the Barbeque Pavilion. Tennis courts are complimentary on a first-come, first-served basis. Basketball and Shuffleboard courts are also available. Resort ID will be held for complimentary racquet use.

Zawadi
marketplace

JOHARI
... TREASURES ...

Zawadi Marketplace and Johari Treasures celebrate the colorful world of African Art and culture. In these locations, you can find memories of your journey and observe native artisans demonstrating their crafts in a rich, dynamic straw market atmosphere. You'll find yourself surrounded by countless offerings that catch your eye. So, explore, and take home your favorite Disney's *Animal Kingdom* Lodge logo collection, plush characters, toys, jewelry, pins/accessories, and souvenir treasures.



MOST FREQUENTLY ASKED QUESTIONS

Can I pet or feed the animals?

Disney's *Animal Kingdom* Lodge is designed to encourage observation of Africa's amazing wildlife from either the comfort of your room or common vistas throughout the resort. Please refrain from feeding the animals or dropping items into the habitats. While at Disney's *Animal Kingdom* Lodge, please do not attempt to cross the barriers designed for Guest and animal safety.

Why are there no balloons allowed at the resort?

We ask that you leave your balloons with the Bell Services team to be stored in the luggage room since they can be a potential health risk to our animals if they were to get into the savanna.

How can I learn more about African Culture?

Please stop by and talk to our Lobby Greeters, Savanna Guides or Restaurant Greeters, as they are Cultural Representatives from Africa and would love to share more about their homeland! Also, there are activities throughout the resort to allow you to learn more – contact Concierge for more information on these activities.

Where can I purchase stamps and where is the mailbox?

At Jambo House stamps can be purchased at Zawadi Marketplace, located in the main lobby. There is a mailbox located in the main lobby next to the Sunset Overlook to the right of the Front Desk. At Kidani Village stamps can be purchased at Johari Treasures, located off the main lobby.

Where is the Bus Stop located?

At Jambo House it is located outside, adjacent to the front entrance. At Kidani Village it is located adjacent to the Portè Cochère.

Where can I make dining arrangements and purchase Park tickets?

Dining arrangements for most Walt Disney World® restaurants can be made by touching the DINING OPTIONS button on your Guest room telephone or by visiting the Concierge desk in the Lobby. Theme Park tickets are also available at Concierge.

Do I take towels from my room to the pool?

Pool towels are provided at the pool for your convenience. If you need extra towels in your room, please Touch HOUSEKEEPING/MAINTENANCE on your Guest room telephone. In consideration of others, please do not leave personal items, including towels to reserve pool chairs.

Is it possible to store our luggage since our flight does not leave until late in the afternoon?

Your luggage may be held in our luggage room until your departure. Visit Bell Services or Touch LUGGAGE/VALET SERVICE on your Guest room telephone. Showers and changing areas are available at Uzima and Samawati Springs Pool.

How early do buses start running and how late do they run?

The buses to the Theme Parks and Water Parks are in the resort as early as 6:45 a.m. and run until one hour after each park's closing time. Downtown Disney buses start running at 8:45 a.m. and run until 2:00 a.m.

Where can we best view the animals?

There are great viewing opportunities throughout the resort!

AT JAMBO HOUSE:

Arusha Rock – located on the second floor adjacent to the main lobby
Sunset Overlook – located in the main lobby
Uzima Overlook – located at the Uzima Pool area

AT KIDANI VILLAGE:

Savanna Overlook – located on the first floor of the main lobby

Where can I get additional resort information?

Tune in to Channel 20 on your in-room TV for daily resort information and activities.

How can I connect to the internet?

High Speed Internet Access is available in every Guest room. Consult the information sheet in your room for details.

How can I travel back and forth from Kidani Village and Jambo House?

There is a walking path between buildings or you can take bus transportation.

Jambo House to Kidani Village: Board the Downtown Disney Bus.

Kidani Village to Jambo House: Board any Walt Disney World Theme Park Bus (*Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*, *Animal Kingdom*® Theme Park).

GUEST SERVICES

AIRLINE CHECK-IN

On your day of departure, you can check your luggage and receive your airline boarding pass right here at our Resort Airline Check-in Desk, located in the lobby. If you are departing on a domestic flight from Orlando International Airport on participating air carriers, you can check in no less than 3 hours prior to your scheduled departure flight time (flight delays do not extend the check-in time). For more details, please visit the Resort Airline Check-in Desk.

ATM

ATM machines are available in the main lobbies of both Resorts.

BELL SERVICES

Located in the lobby and available 24 hours.

CHECK-IN

Check-in time is after 3:00 p.m. for The Lodge and 4:00 p.m. for The Villas. For early travelers, every effort will be made to get you settled in as soon as possible.

CHECKOUT

Checkout time is before 11:00 a.m. Express checkout is available to Guests with VISA®, MasterCard®, American Express®, Discover®, Diners Club® or JCB. Please inquire at the Front Desk or Touch FRONT DESK.

CREDIT CARDS AND CHECK CASHING

For charges incurred during your visit, we accept VISA®, MasterCard®, American Express®, Discover®, Diners Club®, JCB, travelers' checks, cash or Disney Dollars. Personal checks drawn on United States banks only, with a driver's license and current major credit card will also be accepted. For information, Touch FRONT DESK.

DISNEY'S MAGICAL EXPRESS SERVICE

If you are utilizing this service and would like assistance transporting your luggage to the motor coach departure location, please Touch LUGGAGE/ VALET SERVICE on your in-room telephone.

DISNEY VACATION CLUB

Heard the Best Kept Disney Secret? To discover more about Disney Vacation Club membership, just stop by the information desk in the lobby, dial 52 from your in-room phone, or watch Channel 21.

FACSIMILE

For your convenience, facsimile services are available at Concierge. Service charges for incoming and outgoing

facsimiles will be applied. For incoming facsimiles, Disney's Animal Kingdom Lodge facsimile numbers are Jambo House: 407-938-4799 and Kidani Village: 407-938-7474. Single- and double-sided photocopying services are also available.

FIRST AID

For all emergencies, Touch 911. First Aid centers are located within the Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios®, and Disney's Animal Kingdom® Theme Park and are open during normal Park hours. Florida Hospital Centra Care Walk-In Urgent Care Centers are open 8:00 a.m. to 12:00 midnight Monday - Friday and 8:00 a.m. to 8:00 p.m. Saturday and Sunday. There are many convenient locations, and transportation is provided by Centra Care at no additional charge by dialing 407-239-6463. Many insurance plans are accepted. In-room medical care services are also available. Touch FRONT DESK for assistance. For your safety, special containers are provided, upon your request, by Housekeeping for disposal of hypodermic needles and razor blades.

GROCERIES

Use the Member website to order ahead. Groceries ordered prior to your arrival on the DVC website will be delivered after check-in. Other sundry items also available at Zawadi Marketplace and Johari Treasures.

HOUSEKEEPING

For special services including bed rails, extra pillows and blankets, extra hangers, baby cribs (for crib safety information, please contact HOUSEKEEPING), Touch HOUSEKEEPING/ MAINTENANCE. If you have a special request or would like your room serviced at a specific time, Touch HOUSEKEEPING/ MAINTENANCE from your Guest room telephone. Towels placed on the floor or in the tub will be replaced with clean ones. If you would like to use your towels again, place them back on the towel bar. During your stay at most of our resorts, bed sheets are changed every four nights or upon request. Have you forgotten anything at home? Is there anything that we can do to make your stay more comfortable? Touch HOUSEKEEPING/ MAINTENANCE on your Guest room telephone and it will be our pleasure to assist you.

HOUSEKEEPING SERVICE SCHEDULE FOR MEMBERS

If you are staying seven nights or less: You will receive trash and towel services on the fourth day of your stay. Trash will be emptied and towels replaced. If you are staying 8 nights or more: You will receive full housekeeping service on the fourth day of your stay and trash and towel service on the eighth day of your stay. On the twelfth day you will receive another full clean and on the sixteenth day you will receive the trash and towel service again. A "start up" selection of amenities has been provided in your vacation home. Additional supplies can be delivered for a nominal fee. Additional laundry soap - \$1.00; additional towels - \$6.00; additional soap and shampoo - \$5.00; and additional coffee - \$3.00. If you would like additional service, Touch HOUSEKEEPING on your in-room phone. 24-hour notice is required. The charges are as follows:

A full Clean for	
Studio	- \$30
One Bedroom	- \$45
Two Bedroom	- \$60
Grand Villa	- \$75
Trash & Towel for	
Studio	- \$15
One Bedroom	- \$20
Two Bedroom	- \$25
Grand Villa	- \$35

ICE

Ice machines in Jambo House and Kidani Village are located adjacent to elevators and at each atrium.

INTERNET SERVICE

High Speed Internet Access is available in every Guest room. Consult the information sheet in your room for details.

LAUNDRY AND DRY CLEANING

At Jambo House the laundry rooms are located on the second floor of the Kudu Trail and on the first floor next to Simba's Cubhouse. An additional laundry room is located on the 5th floor. At Kidani Village the laundry room is located next to the arcade. For dry cleaning service, laundry bags and laundry lists are located in your closet. Same-day service is available if laundry is picked up by 8:30 a.m. Service is available 7 days a week. Touch HOUSEKEEPING/ MAINTENANCE from your Guest room telephone for assistance.

LUGGAGE ASSISTANCE

Luggage assistance is available. Touch LUGGAGE/ VALET SERVICE on your in-room telephone. Gratuity not included.

LOST AND FOUND

For assistance, stop by the Front Desk or Touch HOUSEKEEPING/ MAINTENANCE on your Guest room telephone.

MAIL/STAMPS

At Jambo House there is a mailbox located in the lobby next to the Sunset Overlook to the right of the Front Desk. Postage stamps are available in the Zawadi Marketplace. At Kidani Village there is a mailbox located in the lobby area in front of the Library. Stamps are available at Johari Treasures.

PARKING

Valet parking is available (complimentary for DVC Members). At Kidani Village, self parking is available under the building and in front of the building.

PRIVACY

If you do not wish to be disturbed while in your room, please place the Privacy Please sign outside your door and bolt the special lock to exclude all keys.

TAXI SERVICE

Touch 407-422-2222.

TELEPHONES

Pay telephones and house phones are located off the lobby area. There are also house phones located throughout the Resort.

TRASH AND RECYCLE ROOMS

At Jambo House there are three on the 5th floor and one on the 6th floor. At Kidani Village there are two per floor.

VALET PARKING

For assistance with your vehicle, Touch LUGGAGE/ VALET SERVICE. Please have your valet receipt available. Gratuity not included.

VALUABLES

Key-operated wall safes are located in every guest room. Safekeeping boxes are also available at the Front Desk.

VENDING MACHINES

At Jambo House there are two on the 5th floor and one on the 6th floor. At Kidani Village there are two vending machines per floor.

SAFARIS

Sunrise Safari

This tour is exclusive to Disney's Animal Kingdom Lodge Kilimanjaro Club Level Concierge Guests only. Sunrise Safari is not guaranteed with the Club Level reservation.

During this approximately two-hour backstage adventure, Guests will take a 45-minute safari at Disney's Animal Kingdom® Theme Park. Guests will have the opportunity to learn more in depth about

how we manage and care for the animals, the grounds and operation. After the ride, Guests are treated to a lavish breakfast buffet at Pizzafari restaurant. Subject to availability; Park admission is required but not included. Please inquire about availability at the Kilimanjaro Club Level Concierge Desk.

Wanyama Safari

This tour is exclusive to Disney's Animal Kingdom Lodge Guests only. During this approximately three-hour safari and dinner experience at Disney's Animal Kingdom Lodge,

Guests experience a re-creation of a true African afternoon game drive. This safari is an opportunity to spend time with members from the Disney's Animal Kingdom Lodge Animal Programs team in a very personal environment, learning about the natural history and management of the animal collection at Disney's Animal Kingdom Lodge. Incredible photo opportunities of the animals and architecture of Disney's Animal Kingdom Lodge, that can only be experienced from our savannas, awaits you. The safari concludes with a true African dining experience at Jiko - The Cooking Place where a

multi-course meal awaits you. Please inquire about availability at the Concierge Desk.





WELCOME FRIENDS OF WILDLIFE

To assist the animal care staff in maintaining the health and safety of the animals, please refrain from feeding the animals or dropping items into the habitats. Also, please do not attempt to approach or cross the barriers designed for Guest and animal safety.

Remember, if any Guest attempts to harm the animals or their habitats, they will be immediately asked to leave the resort. Thank you for your help in making *Disney's Animal Kingdom Lodge* a safe and magical place for everyone and every creature.



Carry the Magic Every Day

— with the *Disney Rewards*® Visa® Card —



Earn *Disney Rewards*® on everyday purchases.¹

With the *Disney Rewards* Visa Card, wherever you go, you'll turn ordinary purchases into extraordinary rewards for your family. You'll earn *Disney Rewards* towards Disney vacations, merchandise, entertainment and more — all with no block-out dates.

Start by choosing your card design:²



Vintage Mickey



Where Dreams
Come True



Finding Nemo



Tinker Bell



Mickey & Friends



Pixie Dust



Silver

Apply Today Call **1-888-536-6202**

or visit **DisneyRewardsApply.com** and provide key code **690Y01**

¹ *Disney Dream Reward Dollars*® are subject to the terms and conditions of the *Disney Rewards*® Program. Once enrolled, your rewards disclosure will be sent to you containing all program guidelines, restrictions and benefits.

² Card designs are subject to availability and may change without notice.

Disney Rewards Visa Card available to U.S. residents only. 18 and older approval (except in Alabama and Nebraska — age 19 and older), and subject to credit approval. Restrictions and limitations apply. *Disney Rewards* Visa Card is issued by Chase Bank USA, N.A.

© Disney

Your Key to the World

Your Resort Identification Card identifies you as a Guest of *Disney's Animal Kingdom Lodge*. Please sign it immediately and carry it with you at all times during your stay.

With proper prior authorization, you may use this card to charge (prior to checkout) directly to your Guest account at most shops, restaurants and recreation facilities at the *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*®, *Disney's Animal Kingdom*® Theme Park and *Downtown Disney*® Area. It may not be used for charging in the *Walt Disney World Swan and Dolphin* Hotels.

Your card must be shown prior to participating in recreational activities. This card will also provide you with complimentary parking at the *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*®, and *Disney's Animal Kingdom*® Theme Park.

Your Resort Identification card may also be valid for admission media. Please check with Concierge for details.

Disney's Animal Kingdom Lodge is a smoke-free environment except for designated outdoor smoking locations. A \$250 - \$500 room recovery fee, plus tax, will be charged for smoking in Guest rooms, on balconies, or on patios.